

**AIA Hong Kong**

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Media Release

**AIA Hong Kong provides free protection cover for frontline cleaning workers
in light of Novel Coronavirus outbreak
HK\$/MOP15,000 free Lump Sum Benefit and HK\$/MOP15,000 Death Benefit for the unsung heroes
to fill protection gap
No pre-registration or purchase required
Salute to their selfless contributions**

Hong Kong, 26 February 2020 — As AIA Hong Kong recognises the need for protection against the Novel Coronavirus for a group of frontline unsung heroes, the Company is stepping in to fill this protection gap by providing "Novel Coronavirus – Free Cover for Frontline Cleaning Workers", offering all frontline cleaning workers¹ HK\$/MOP15,000 free Lump Sum Benefit and HK\$/MOP15,000 Death Benefit. This free cover does not require any pre-registration or insurance purchase, as AIA Hong Kong aims to give this group of workers, who are safeguarding the health of the people in Hong Kong and Macau, peace of mind while boosting their morale.

Mr. Peter Crewe, Chief Executive Officer of AIA Hong Kong & Macau, said: "AIA Hong Kong is deeply rooted and committed to Hong Kong and Macau. We have been closely monitoring the development of Novel Coronavirus, and proactively responding to it by providing comprehensive protection for the people of Hong Kong and Macau. Over the past months, cleaning workers have also been fighting on the frontline. AIA Hong Kong is hugely grateful for their selfless dedication. This free cover is our way of expressing our gratitude to this group of unsung heroes, building a safety net for this possibly overlooked group and exemplifying the core purpose of insurance. AIA Hong Kong will continue to stay vigilant to the latest development of the disease in order to provide appropriate and comprehensive support in a timely manner, joining hands with the community to conquer the challenge."

The free cover is available from now until 30 April 2020 for all frontline cleaning workers¹ in Hong Kong and Macau with no pre-registration or insurance purchase required. A free cover of HK\$/MOP15,000 Lump Sum Benefit if diagnosed with the Novel Coronavirus; and in the unfortunate event of death, a further HK\$/MOP15,000 Death Benefit will also be offered.

AIA Hong Kong has also previously rolled out a series of free extra protection and claim support measures, including "Diagnosis Benefit", "Quarantine Benefit" and "Death Benefit", for existing and new individual insurance customers², as well as group insurance customers³. If the frontline cleaning worker¹ is also AIA Hong Kong's existing customer, he/she can receive double protection from the above free cover, as well as the "Novel Coronavirus – Free Cover for Frontline Cleaning Workers".

AIA Hong Kong's "Novel Coronavirus – Free Cover for Frontline Cleaning Workers" offers free protection to eligible persons¹. The details are as follows:

Eligibility	All frontline cleaning workers in Hong Kong and Macau ¹
Cover	<ul style="list-style-type: none">• A free cover of HK\$/MOP15,000 Lump Sum Benefit if diagnosed with the Novel Coronavirus• In the unfortunate event of death due to the Novel Coronavirus, a further HK\$/MOP15,000 Death Benefit will also be offered
Cover Period	From today until 30 April 2020
Other Features	If the eligible person is also AIA Hong Kong's new and existing customer, he/she can receive double protection for Novel Coronavirus

¹"AIA Hong Kong" or "the Company" herein refers to AIA International Limited (Incorporated in Bermuda with limited liability).

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Information above is for reference only, please refer to related leaflet for more details.

Notes:

1. Eligible Person should be a cleaner:
 - of permanent full-time, permanent part-time or contract employee;
 - is a Hong Kong/ Macau permanent resident;
 - performs cleaning as his/her major job duty to earn income;
 - employed by a company or organization with a valid business registration certificate in Hong Kong and/ or Macau; and
 - excluding self-employed person and foreign domestic helper with/ without Hong Kong Identity Card or Macau Identity Card.The supporting document on the identity of the Eligible Person shall be provided to us and subject to our verification. Eligible Person does not need to enroll for this scheme.
2. New individual insurance customers refer to customers who successfully apply for Specified Critical Illness and Medical Protection Products from 1 January 2020 to 31 March 2020, (new policy issued on or before 31 May 2020), the insured can enjoy the free 1st year Novel Coronavirus - Extra Cover. Existing individual insurance customers refer to all policyowners and insureds of AIA Individual Life Insurance and Medical Insurance policies (except Travel Insurance and Personal Line Insurance) issued and in force on or before 24 January 2020. Individual Life insurance includes life, critical illness and personal accident; Personal Line insurance includes Home Insurance, Domestic Worker Insurance, Golfer and Runner Guard.
3. Group insurance customers refer to all insured members of AIA Group Insurance policies issued and in force on or before 24 January 2020, Group Insurance includes Group Life Insurance and Group Medical Insurance. Insured members must have been registered with AIA on or before that date.

About AIA Hong Kong and AIA Macau AIA

Hong Kong and AIA Macau are subsidiaries of AIA Group Limited. AIA Group Limited established its operations in Hong Kong in 1931. To date, we have over 18,000 AIA financial planners¹, as well as an extensive network of brokerage and bancassurance partners. We serve over 3 million customers², offering them a wide selection of professional services and products ranging from individual life, group life, accident, medical and health, mandatory provident fund, personal lines insurance to investment-linked products with numerous investment options. We are also dedicated to providing superb product solutions to meet the financial needs of high net worth customers.

¹ as at September 2019

² AIA Hong Kong internal data includes Hong Kong and Macau's individual life, group insurance and mandatory provident fund customers (as at 31 March 2019)

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