PENSION – MPF/ORSO/MACAU PENSION

"AIA CONNECT" USER GUIDE



AIA Corporate Solutions

Your Pension and Group Insurance Partner



"AIA CONNECT"

"AIA Connect" lets you manage your AIA accounts within one app, from MPF/ORSO/Macau Pension, group insurance and individual life insurance to AIA Vitality. It allows you to check your account balance, change your investment portfolio and obtain important information easily anytime, anywhere.



Search for "AIA Connect" on the App Store or on Google Play

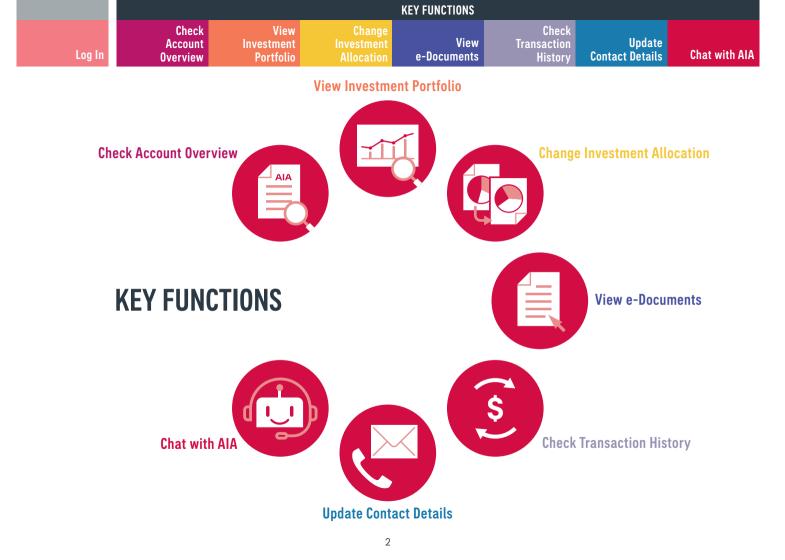


Scan this QR code





Get IT ON Google Play



				KEY FUNCTIONS			
Log In							Chat with AIA
Existing user: 1 → Tap "Login" on the login sc and password, then tap "Lo	Log In reen. Enter your "Al ogin"	A EASY LOGIN" ID	2 → Tap "Act Now" or Your Login Secur	n "Enhance C	B→ lick "UPDATE" to upda f applicable, then tap f		r email address,
		n de la companya de la	SECURITY Help us to pr	N ACT NOW	Enal	on for twith d to A acts of m PRATE	r login experience on mobile bis biometrics login if your sit,

	KEY FUNCTIONS								
Log In	Check Account Overview						Chat with AIA		

Input your "AIA EASY LOGIN" password, then tap "Verify"

5→

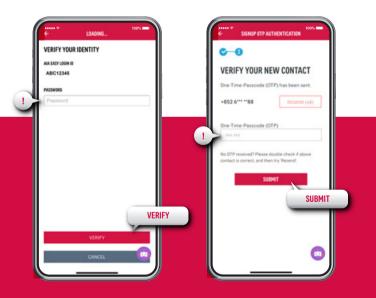
Enter the One-Time Passcode ("OTP") we sent to your mobile or email, then tap "Submit"

6→

OTP Login registration is completed. Tap "Re-login" to log in

7→

On the login screen, log in with your "AIA EASY LOGIN" ID and password





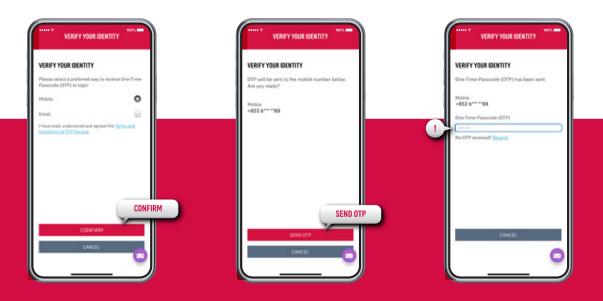


			KEY FUNCTIONS		
Log In	Check Account Overview				Chat with AIA

Select mobile or email to receive the "OTP" and tap "Confirm"

9•

Tap "Send OTP" and a "OTP" will be sent to your mobile or email. Input the "OTP" we sent you to \log in.



			KEY FUNCTIONS					
Log In							Chat with AIA	
New user: 1 → Tap the "New User Registra then tap "Register Now"	Log In ation" button on the	login screen	2 → Enter your perso information and "AIA EASY LOGIN password	l create an	3 → You've created your "AIA EASY LOGIN" ID	4 → On the login with your ne "AIA EASY LO password	screen, log in wly created JGIN'' ID and	
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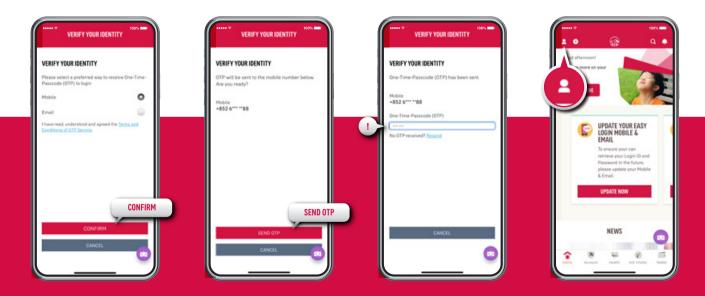
	KEY FUNCTIONS								
Log In	Check Account Overview						Chat with AIA		

Select mobile or email to receive the "OTP" and tap "Confirm"

6→

Tap "Send OTP" and a "OTP" will be sent to your mobile or email. Input the "OTP" we sent you to log in.

7 → Tap the profile icon on the top left



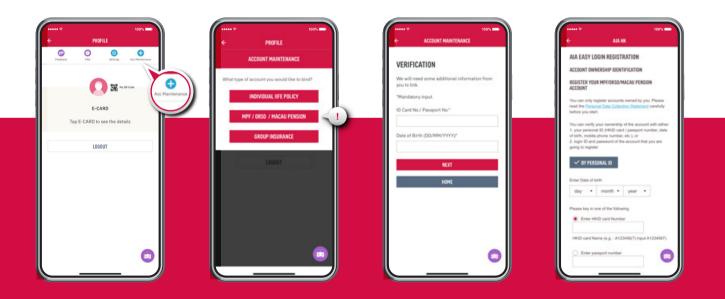
	KEY FUNCTIONS								
Log In	Check Account Overview						Chat with AIA		

Tap "Account Maintenance" on the "Profile" page

9 → Tap "MPF/ORSO/Macau Pension"

10 •

Enter the required information to register your "AIA MPF/ORSO/Macau Pension" member account



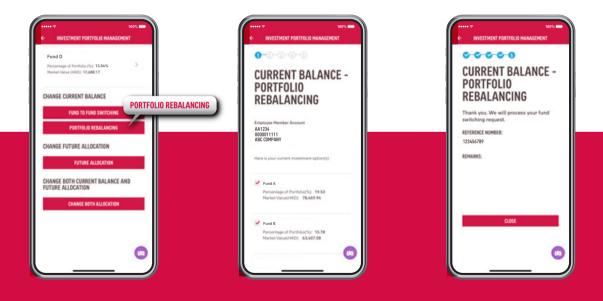
				KEY FUNCTIONS			
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Check Acco	unt Overvi	ew			vestment Portfo	lio	
1 → Tap "Account" in the botto menu	om	2 ● Select the relevar tap "Sub Account		1 → Tap "Account" in the menu, then tap "Inve Portfolio"		2 • Select the relevant a to check your invest portfolio	
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105 The illustration above includes all pension plans.		Mandatory Controllation Market Value (1922) Vestal Brantim Market Value (1922) Valuetary Controllation Market Value (1922) Vestal Brantins Market Value (1922) Data Market Value (1922)	0.00 0.00 0.00 800.07	20 Jan 2020 The portfolio summary shown above is calculated based on the last at analosis (s) and are for reference only. At account subar may vary subject to pole for the state of the state of the state for the state of the state of the state for the state of the state of the state of the former of the state of the state of the state for the state of the state of the state of the state for the state of the state of the state of the state for the state of the state of the state of the state of the state of the state of the state of the state of the state for the state of the state of the state of	e unit ual	• 9453% Fund A • 1452% Fund A • 152% Fund B • 152% Fund C • 152% Fund C • 142 ▼	0

KEY FUNCTIONS									
Check Account Overview	View Investment Portfolio	Change Investment Allocation	View e-Documents	Check Transaction History	Update Contact Details	Chat with AIA			

Change Investment Allocation

1•

Select one of the fund switching options in "Investment Portfolio Management" page, then follow the instructions to select the fund(s) and enter the relevant information



		KEY FUNCTIO	ONS	
Log In	Check View Account Investment Overview Portfolio	Change Investment V Allocation e-Docum	Check View Transaction ents History Co	Update ntact Details Chat with AIA
View Do	ocuments	Check Transaction	n History	
1 → Tap "Account" in the bottom menu. Tap "e-Document". Then, select the relevant account and document category	2 • View your member benefit statement and other documents	1 → Tap "Account" in the bottom menu, then tap "Transaction". Select the relevant account and transaction category, then tap the "Next" button	2 → Check your contribution record	3 • Check your fund switching record
Account Overview Inv. Port ¹¹ Number - Document - At1234 / 000011111 (self-Employed An	•••••? 000.000 • LODCHENT • +	TRANSACTION HISTORY	Contribution Hotel Contribution Hotel Contribution Contribution Type Contribution	Control Contro Control Control Control Control Control Control Control Control Co
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				KEY FUNCTIONS			
Log in					Check Transaction History	Update Contact Details	Chat with AIA
Update Conta	act Details					Chat with AIA	
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"AIA", "the Company" or "we" herein refers to AIA International Limited (Incorporated in Bermuda with limited liability).

Please contact us for enquiries





