



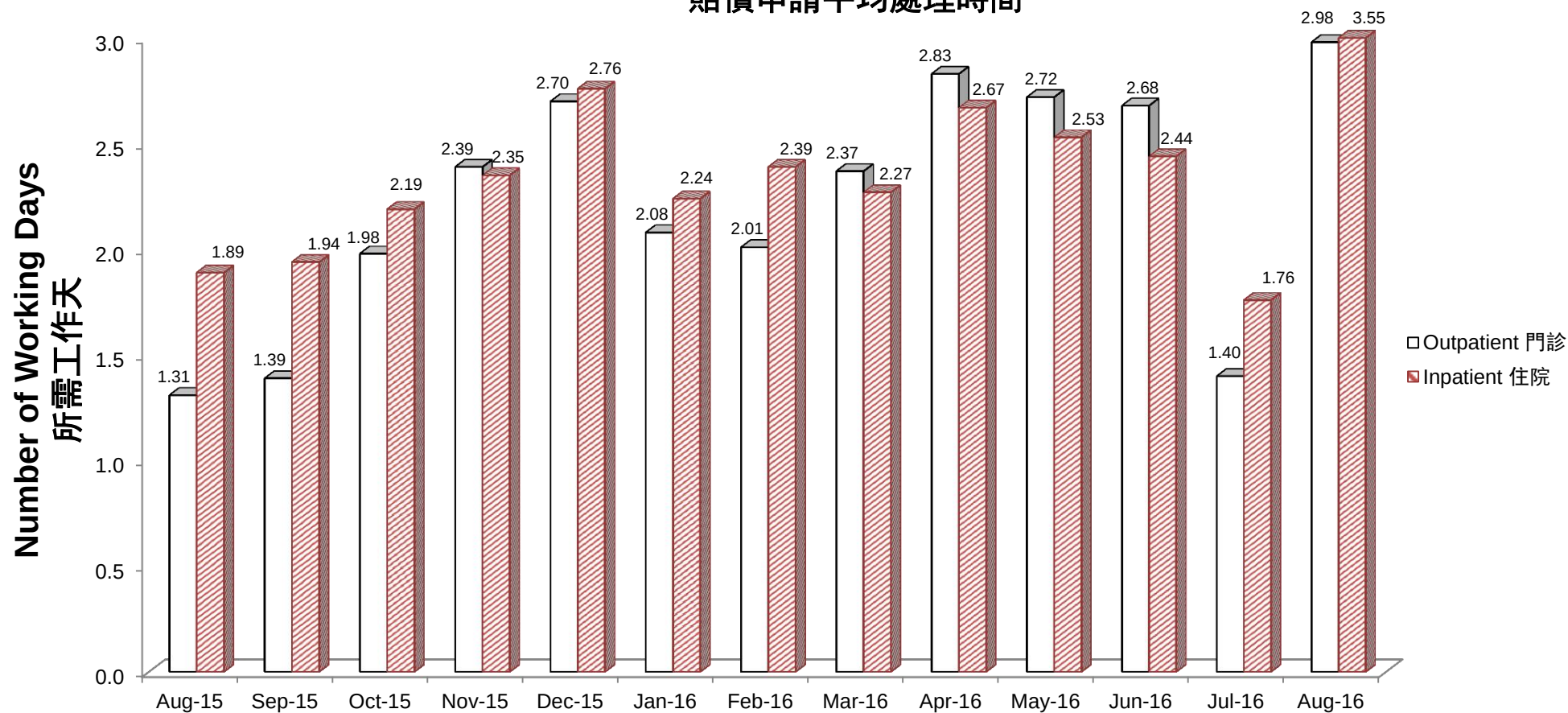
真生活 真夥伴
THE REAL LIFE COMPANY

AIA Corporate Solutions Department

– Average Claims Turnaround

友邦團體業務部

– 賠償申請平均處理時間



*Turnaround = Claim Received to Claim Processed

處理時間 - 收到申請至處理之時間

Claims turnaround standard = 7 working days

賠償申請處理時間標準 - 七個工作天

"AIA" refers to AIA International Limited (Incorporated in Bermuda with Limited Liability).
「友邦」是指友邦保險(國際)有限公司(於百慕達註冊成立之有限公司)。