



1/F, AIA Hong Kong Tower, 734 King's Road, Quarry Bay, Hong Kong
Tel: 3108-1928 Fax: 3118-9034

DOMESTIC WORKER PROTECTOR

PREAMBLE

WHEREAS the Insured named in the Schedule, by a Proposal and Declaration which shall be the basis of this contract and is deemed to be incorporated herein, has applied to AIA COMPANY LIMITED (hereinafter referred to as the "Company") for the insurance hereinafter contained and has paid or agreed to pay the premium as consideration for such insurance, the Company hereby agrees to provide insurance to the extent of and subject to the terms and conditions contained in or endorsed on this Policy during the Period of Insurance and providing the liability of the Company shall not exceed the limits expressed in this Schedule.

This Policy, the Proposal Form, Declaration and Schedule shall be read together as the entire contract and unless specifically stated to the contrary any word or expression to which specific meaning has been given shall have such specific meaning wherever it may appear.

SECTION I – EMPLOYEES' COMPENSATION

If at any time during the Period of Insurance the Domestic Worker in the Insured's immediate employ shall sustain bodily injury by accident or disease arising out of and in the course of employment by the Insured, the Company will subject to the Jurisdiction Clause and the other terms, exceptions and conditions contained herein or endorsed hereon (all of which are hereinafter collectively referred to as Terms of this Policy) indemnify the Insured against liability at law (including liability under the Legislation set out below) to pay compensation for such injury and will in addition pay all costs and expenses incurred with its written consent. The maximum liability of the Company is limited to HK\$100 million for each Period of Insurance.

In the event of the Domestic Worker's death, the Company shall indemnify the Domestic Worker's legal personal representatives according to the Terms of this Policy in respect of liability incurred by the Insured provided that such legal personal representatives shall as though they were the Insured observe, fulfil and be subject to the Terms of this Policy so far as they can apply.

Provided always that in the event of any change after the effective date of this Policy under the Legislation this Policy shall remain in force but the liability of the Company shall be limited to such sums as the Company would have been liable to pay if the Legislation had remained unaltered.

LEGISLATION – Employees' Compensation Ordinance (Chapter 282 of the laws of Hong Kong)

JURISDICTION CLAUSE - The indemnity provided by this Policy shall not apply in respect of judgements which are not in the first instance delivered by or obtained from a Court of competent jurisdiction within Hong Kong.

GEOGRAPHICAL AREA – (1) Hong Kong (2) Elsewhere as may be agreed by the Company

AVOIDANCE OF CERTAIN TERMS AND RIGHT OF RECOVERY – If the Company is obliged by the Legislation to pay an amount for which the Company would not otherwise be liable under this Policy the Insured shall repay the amount to the Company.

EXCEPTIONS TO SECTION I

The Company shall not be liable under this Section in respect of

- (a) the Insured's liability to employees of contractors to the Insured;
- (b) any liability of the Insured which attaches by virtue of an agreement but which would not have attached in the absence of such agreement;
- (c) any sum which the Insured would have been entitled to recover from any party but for an agreement between the Insured and such party;
- (d) any injury by accident or disease sustained outside the Geographical Area;
- (e) any person who is not an "employee" within the meaning of the Legislation;
- (f) any liability arising from Pneumoconiosis or Noise-Induced Deafness;
- (g) any late payment surcharge fines penalties or punitive aggravated or exemplary damages for which the Insured may become liable under the Ordinance or independently of the Ordinance;
- (h) any injury by accident or disease attributable to war, invasion hostilities of foreign enemy or warlike operations (whether war be declared or not), civil war, mutiny, rebellion, revolution, insurrection or military or usurped power;
- (i) any liability of whatsoever nature directly or indirectly caused by or contributed to by or arising from
 - (i) nuclear weapons material;
 - (ii) ionising, radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel and for the purposes of this exception combustion shall include any self-sustaining process of nuclear fission;
- (j) any injury by accident or disease where the Company has not been given sufficient notice of the institution of proceedings in a court or tribunal to enable the Company to be added as a party to the proceedings.

SECTION II – 24 HOURS ACCIDENT INSURANCE

(A) This Policy will insure the Domestic Worker in respect of the following events as per the percentage of the Principal Sum of HK\$120,000, in accordance with the defined Injury, resulting in :

1. Death	100%
2. Permanent Total Disablement	100%
3. Permanent and Incurable Paralysis of All Limbs	100%
4. Permanent Total Loss of Sight of Both Eyes	100%
5. Permanent Total Loss of Sight of One Eye	100%
6. Loss of or the Permanent Total Loss of Use of Two Limbs	100%
7. Loss of or the Permanent Total Loss of Use of One Limbs	100%
8. Loss of Speech and Hearing	100%
9. Permanent Total Loss of Hearing in	
(a) Both Ears	75%
(b) One Ear	15%
10. Loss of Speech	50%

Provided always that

- (a) No compensation shall be payable for more than one of the greatest losses provided in the Compensation Table in respect of the same injury;
 - (b) After the occurrence of any one of the Events 2 to 9 as stated in this Section save for the liability already incurred hereunder there shall be no further liability under this Section in respect of the same Domestic Worker for any Injury sustained thereafter.
- (B) The Company shall reimburse the actual Medical Expenses incurred as a result of an Injury up to a maximum of HK\$4,000 per accident. The Company's liability under Section II(B) shall not exceed HK\$20,000 per each Period of Insurance.

DEFINITIONS

- (a) "INJURY" shall mean bodily injury which is sustained by a Domestic Worker during the Period of Insurance and is caused solely and directly by violent accidental external and visible means, excluding any sickness or disease, bacterial or viral infection not occurring through an accident or wound where death or disablement of the Domestic Worker results within twelve (12) calendar months from the date of such accident.
- (b) "PERMANENT TOTAL DISABLEMENT"
When as a result of Injury and commencing within twelve (12) calendar months from the date of the accident causing the Injury, a Domestic Worker is totally and permanently disabled and prevented from engaging in each and every occupation or employment for compensation or profit for which he is reasonably qualified by reason of his education, training or experience, or if he has no business or occupation from attending to any duties which would normally be carried out by him in his daily life, the Company will pay, provided such disability has continued for a period of twelve (12) consecutive months the Permanent Total Disablement Benefit less any other amount paid or payable under this Policy as the result of the same accident. The disability must be total, continuous and permanent at the end of the period.
- (c) "PERMANENT" shall mean lasting twelve (12) calendar months from the date of accident and at the expiry of that period being beyond hope of improvement.
- (d) "LOSS OF LIMB" shall mean loss by physical severance of a hand at or above the wrist or of a foot at or above the ankle.
- (e) "LOSS OF SIGHT OF EYE" shall mean the entire and irrecoverable Loss of Sight.
- (f) "LOSS OF USE" shall mean total functional disablement and is treated like the total loss of said limb or organ.
- (g) "MEDICAL EXPENSES" wherever used herein shall mean the actual medical expenses paid by a Domestic Worker or by the Insured on behalf of a Domestic Worker to a duly qualified and registered medical practitioner, physician, surgeon, nurse, hospital and/or ambulance service for medical, surgical, x-ray, hospital or nursing treatment, the cost of medical supplies and ambulance hire including the cost of dental treatment which is necessarily incurred to sound and natural teeth and is caused by Injury. Provided that in the event of a Domestic Worker becoming entitled to a refund of all or part of such expenses from any other source, the Company will only be liable for the excess of the amount recoverable from such other source.
- (h) "LOSS OF SPEECH" shall mean the entire and irrecoverable Loss of Speech.
- (i) "LOSS OF HEARING" shall mean the entire and irrecoverable Loss of Hearing.

SECTION III – HOSPITALIZATION AND SURGICAL EXPENSES

When the Domestic Worker as a result of illness occurring more than fourteen (14) days after the Effective date of this Policy, or as a result of Injury is confined as a resident patient in a licensed hospital in Hong Kong, on the recommendation of a registered medical practitioner, the Company shall pay the Insured:

- (A) the Daily Hospital Income Benefit of HK\$350 up to a maximum of forty (40) consecutive days; and
- (B) the Surgical Benefit up to HK\$16,000 per accident / sickness for hospital expenses actually charged for any surgical operation, including doctor's fees, anaesthesia, and operation theatre charges.

Provided always that

- (a) the Company's liability under this Section shall not exceed HK\$30,000 per each Period of Insurance.
- (b) the Insured shall be responsible for the first HK\$200 for each period of hospital confinement on each surgical operation.

SECTION IV – REPATRIATION EXPENSES

The Company will indemnify the Insured for contractual liability to repatriate the Domestic Worker before the expiry of the Domestic Worker's term of employment under the following circumstances and conditions:

- (A) in the event of a Domestic Worker being certified by a registered Medical Practitioner as being medically unfit to complete the term of the contract of employment with the Insured, up to HK\$3,000.
Medical Unfitness means injury or sickness which prevents the Domestic worker from performing the duties he was hired for, as certified by legally qualified medical practitioner. The Company will have a right to appoint another medical practitioner at its own discretion for the certification. The decision of the Company's appointed medical practitioner will be final and binding.
- (B) in the event of the Domestic Worker's death, the actual incurred cost of returning the remains of his / her body to his / her original country shall not exceed HK\$15,000 which may be indemnified hereunder.

EXCEPTIONS TO SECTION II (24 HOURS ACCIDENT INSURANCE) SECTION III (SURGICAL AND HOSPITAL EXPENSES) AND SECTION IV (REPATRIATION EXPENSES)

The Company shall not be liable for any loss which arises directly or indirectly, wholly or partly from:

- (i) self-destruction or intentionally self-inflicted injury or any attempt thereof while sane or insane;
- (ii) any violation or attempted violation of the law or resistance to arrest;
- (iii) the employee engaging in air travel, except as a passenger in a properly licensed aircraft operated by a licensed commercial passenger airline on a regular scheduled passenger trip over its established passenger route;
- (iv) pre-existing sickness or disease of the Domestic Worker prior to the inception of this Policy;

- (v) dental care, rest care, medical check-up; gingivitis, eye refractions, fitting of glasses, hearing aids;
- (vi) nervous or mental disease or disorder, venereal disease, congenital anomalies, circumcision, infertility or sterilization, heart disease or cancer;
- (vii) cosmetic or plastic surgery unless to correct an injury covered by this Policy;
- (viii) pregnancy whether resulting in childbirth or otherwise, miscarriage, abortion or disease arising out of or resulting therefrom, birth control;
- (ix) X-ray therapy, radium therapy, radium and isotopes;
- (x) Racing of any kind, climbing, motorcycling, hunting, flying and any sport activities, skin diving and any under water activities;
- (xi) Special nursing care, services of pathologist, physiotherapists, special nursing services or their board;
- (xii) Expenses incurred for treatment of injury after 180 days from the date of accident;
- (xiii) An opportunistic infection of malignant neoplasm if, at the time of the claim, the Domestic Worker is diagnosed as having Acquired Immune Deficiency Syndrome (AID), AIDS Related Complex (ARC) or as having an antibody positive blood test to Human Immune Virus (HIV-1 or HIV-2);
- (xiv) Medical treatment in relation to Acquired Immune Deficiency Syndrome (AIDS) or AIDS Related Complex (ARC);
- (xv) Riot, terrorism, war, declared or undeclared, revolutions or any war-like operations;
- (xvi) Radioactivity, atomic fission or atomic fusion, either controlled or not, or nuclear incident;
- (xvii) Accident caused by and whilst under the influence of drugs or alcohol.

SECTION V – PERSONAL EFFECTS

The Company will indemnify the Insured for loss of or damage to personal effects of the Domestic Worker covered hereunder caused by an Insured Peril whilst such personal effects are contained within the Risk Location as specified for the purpose of this Policy.

Provided that:

- (a) the liability of the Company shall in no case exceed HK\$3,000 under this section and the Company's maximum liability is HK\$3,000 per annum;
- (b) an excess of HK\$200 is to be applied in respect of each and every loss.

Insured Perils:

- (1) Fire, lighting, thunderbolt or subterranean fire
- (2) Explosion
- (3) Aircraft or other aerial device or any article dropped therefrom
- (4) Bursting or overflowing of a water tank apparatus or pipe excluding damage caused to such water tank apparatus or pipe
- (5) Theft or any attempt thereat
- (6) Impact with the buildings by any road vehicle, horse or cattle not belonging to nor under the control of the Insured or any member of his family normally residing with him
- (7) Earthquake or volcanic eruption including flood or overflow of the sea occasioned thereby
- (8) Hurricane, cyclone, typhoon or windstorm including flood or overflow of the sea occasioned thereby excluding property in transit or on the person
- (9) Flood or overflow of the sea not occasioned by Insured Peril 7 or 8 above excluding property in transit or on the person

Excluded Perils:

Theft not accompanied by actual forcible and violent breaking into or out of a building

EXCEPTIONS TO SECTION V

Provided that the Personal Effects shall be deemed to exclude : bonds, bills of exchange, cash, coins, cheques, promissory notes, postal or money orders, record or book or similar tokens, luncheon vouchers, stored value cards, credit cards, deeds, documents of title, manuscripts, medals, passports, personal documents and the like, stamps, share certificates and travel tickets.

SECTION VI – FIDELITY

The Company will reimburse the Insured for direct loss of money or property, through any dishonest or criminal act committed by the Domestic Worker, whilst residing with the Insured and during his period of employment with the Insured.

- (1) The Company will not be liable for any loss unless the Company is notified within fifteen (15) days of the discovery of the loss.
- (2) The Insured must report such dishonest or criminal act committed by the Domestic Worker to the police immediately. Based on the verdict of the Domestic Worker being guilty of such act, the Company will then indemnify the Insured subject to a limit of HK\$4,000 per annum. A deductible of HK\$200 will be applied to each claim. The Company will not indemnify for any amount recovered by the Insured from the Domestic Worker.

SECTION VII – CLINICAL EXPENSES

The Company shall reimburse the Insured the actual clinical expenses incurred by the Domestic Worker occurring more than fourteen (14) days after the effective date of this policy including the cost for consultation, prescription of drugs and injection at a registered medical practitioner's office in Hong Kong not exceeding HK\$150 per visit per day and up to a maximum of HK\$4,000 for each 12-month period, provided that such expenses are reasonably and necessarily incurred at a registered medical practitioner's office in Hong Kong.

EXCEPTIONS TO SECTION VII

The Company shall not be liable under this Section in respect of any loss arising from

- (i) pregnancy whether resulting in childbirth or otherwise, miscarriage, abortion or disease arising out of or resulting therefrom, birth control;
- (ii) medical treatment in relation to Acquired Immune Deficiency Syndrome (AIDS) or AIDS Related Complex (ARC);
- (iii) pre-existing sickness or disease of the Domestic worker prior to the Inception of this Policy;
- (iv) nervous or mental disease or disorder, venereal disease, congenital anomalies, circumcision, infertility or sterilization;
- (v) rest cure or physical check-ups;
- (vi) cosmetic or plastic surgery or related treatment;
- (vii) vaccinations, immunization, injections or preventive medication;
- (viii) X-ray, laboratory or any diagnostic test(s), ultra-sound, C.T. or any diagnostic scans, physiotherapy or the like therapy received, bonesetter, herbalist;
- (ix) occupational disease developed during or prior to the employment;
- (x) any accident or accidents for which a claim has been or could be made under Accidental Medical Expenses in Section II of the Policy;
- (xi) the 2nd or afterward clinical visit within the same day;
- (xii) dental care whether or not resulting from dental disease or accident, including but not limited to routine dental check-up.

SECTION VIII – DENTAL EXPENSES

The Company will indemnify the Insured, in the event the Domestic Worker requires oral surgery, treatment of abscesses, X-rays, extractions or fillings as a result of dental disease occurring more than fourteen (14) days after the Effective date of this Policy. This Policy pays two-thirds of the actual necessary and reasonable dental expenses incurred up to, but not exceeding, a maximum of HK\$2,000 for each 12 months period, provided such treatment is received from a legally qualified and registered dentist in Hong Kong.

This Policy shall not cover any routine dental examination, scaling, polishing or cleaning, crowning, bridges, braces and dentures.

SECTION IX – DOMESTIC WORKER LIABILITY

The Company will, in respect of any one claim or series of claims arising out of one event, and in aggregate, indemnify the Insured / Domestic Worker against all sums for which the Insured / Domestic Worker may be legally liable for in respect of:

- a) accidental bodily injury (whether fatal or not) up to a maximum limit of HK\$30,000; or
- b) accidental damage to property up to a maximum limit of HK\$5,000;

where such liability arises from the negligence of the Domestic Worker in the course of and whilst performing his duties pursuant to his employment with the Insured, within the territory of Hong Kong during the Period of Insurance.

Provided that the Company shall not be liable in respect of any of the following:

- a) bodily injury to any person who is a member of the Insured's family or household;
- b) damage to property belonging to the Insured or Insured's family or household or Domestic Servant's own property;
- c) any liability of the Domestic Worker or the Insured which attaches by virtue of an agreement but which would not have attached in the absence of such agreement.

SECTION X – REPLACEMENT EXPENSES

The Company will indemnify the Insured, in the event the Domestic Worker is certified by a registered Medical Practitioner as being Medically Unfit to complete his term of employment with the Insured, up to a maximum of HK\$6,000 per year, for the actual necessary cost of replacing the Domestic Worker.

#Medical Unfit means injury or sickness which prevents the Domestic Worker from performing the duties he was hired for, as certified by a legally qualified medical practitioner. The Company has the right to appoint a medical practitioner at its own discretion, and the decision of the Company's appointed medical practitioner will be final and binding.

SECTION XI – TEMPORARY WORKER SUBSIDY

The Company will indemnify the Insured, in the event the Domestic Worker being hospitalized as a resident patient in excess of 1 day, for the actual cost of employing a temporary worker, subject to a maximum of HK\$250 per day and a maximum of thirty (30) days per year.

CONDITIONS

(1) MEANING OF WORDS

"Domestic Worker" shall mean an employee of the Insured whose duties are mainly in relation or incidental to the household chores, excluding the driving of any motor vehicle on a regular basis, unless specifically declared to and agreed by the Company.

"Inception Date" shall mean the date as stipulated under the Period of Insurance column of the Policy Schedule.

Words in the masculine gender shall include the feminine.

(2) CLAIM PREVENTION

The Insured shall take all reasonable steps: (a) to prevent accidents and disease; (b) to comply with statutory obligations.

(3) FRAUD

If any claim is made under this Policy wherein fraudulent means or devices have been used to obtain compensation under this Policy the Company shall have no liability in respect of any and all claims whatsoever under this Policy.

(4) POLICY TERMINATION

This Policy may be cancelled at any time at the request of the Insured in writing to the Company and the Premium shall be adjusted on the basis of the Company receiving or retaining the customary short-term premium or minimum premium. The Policy may also be cancelled by the Company by seven (7) days' notice given in writing to the Insured at his last known address and the Premium shall be adjusted on the basis of the Company receiving or retaining pro-rata premium.

(5) CLAIMS PROCEDURE

In the event of any occurrence which may give rise to a claim under this Policy the Insured shall as soon as possible give notice thereof to the Company with full particulars. Every letter claim writ summons and process shall be notified or forwarded to the Company immediately on receipt. Notice shall also be given to the Company immediately upon the Insured having knowledge of any impending prosecution inquest or fatal inquiry in connection with any such occurrence.

(6) WRITTEN CONSENT OF THE COMPANY

No admission offer promise or payment shall be made by or on behalf of the Insured without the written consent of the Company which shall be entitled if it so desires to take over and conduct in its name the defence or settlement of any claim or to prosecute in its name for its own benefit any claim for indemnity or damages or otherwise and shall have full discretion in the conduct of any proceedings and in the settlement of any claim and the Insured shall give all such information and assistance as the Company may require.

(7) OTHER INSURANCE

If at the time any claim arises under this Policy there are other insurance covering the same liability the Company shall not be liable to pay or contribute more than its rateable proportion of any such claim and costs and expenses in connection therewith.

(8) POLICY ALTERATIONS

No alteration in the terms of this Policy shall be valid unless endorsed hereon and signed by an officer or duly authorized attorney of the Company.

(9) AGE LIMIT

The benefits under this Policy apply only to Domestic Worker between the ages of eighteen (18) and sixty (60) years.

(10) ARBITRATION

If any differences arise as to the amount to be paid under this Policy, such differences shall be settled by arbitration under the Domestic Arbitration Rules of the Hong Kong International Arbitration Centre and subsequent amendments thereof. If the parties fail to agree upon the choice of an arbitrator, then the choice shall be referred to the Chairman for the time being of the Hong Kong International Arbitration Centre. It shall be a condition precedent to any right of action or suit upon this Policy that an arbitration award shall be first obtained. The place of arbitration shall be in Hong Kong at the Hong Kong International Arbitration Centre.

(11) SUBROGATION

If the Company shall make any payment or otherwise make good any loss applying under this Policy, it shall be subrogated to all the Insured's rights of recovery against any other person or persons and the Insured shall complete, sign and deliver any documents necessary to secure such rights. The Insured shall not take any action following a loss to prejudice such rights of subrogation.

(12) ACTION AGAINST THE COMPANY

No action, suit or proceeding shall lie against the Company unless, as a condition precedent thereto, there shall have been full compliance with all the terms of this Policy, nor until sixty (60) days after the required proofs of loss have been filed with the Company. No action, suit or proceeding for the recovery of any claim under this Policy shall be maintainable in any court of law or equity unless the same be commenced within twelve (12) months after the calendar date of the happening of the physical loss out of which the said claim arose. Provided, however, that if by the laws of the state or country within which this Policy is issued such limitation is invalid, then any such claim shall be void unless such action, suit or proceeding be commenced with the shortest limit of time permitted, by the laws of such state or country, to be fixed herein.

(13) PERSONAL DATA (PRIVACY) ORDINANCE

As a condition precedent to liability of this Company, the Insured has agreed that any personal information collected or held by the Company, (whether contained in the application of this Policy or otherwise obtained) is provided and may be held, used and disclosed by the Company to individuals / organizations associated with the Company or any selected third party (within or outside of Hong Kong) for the purposes of processing this policy and providing subsequent services for this and other financial products and services, direct marketing, and data matching, and to communicate with the insured for such purposes. The Company may be unable to provide services to this Policy if the Insured fail to provide any information requested.

(14) GOVERNING LAW

The Insurance contract of which this Policy forms part is subject to the laws of Hong Kong Special Administrative Region of the People's Republic of China.

PERSONAL INFORMATION COLLECTION STATEMENT

(this “Statement”)

(applicable to all businesses except pension business)

AIA Company Limited (the “Company”, “we”, “us” or “our”) is a wholly owned subsidiary of AIA Group Limited. AIA Group Limited, together with its subsidiaries and affiliates are collectively referred to in this Statement as the “AIA Group” and individually referred to as an “AIA Entity”.

From time to time, it is necessary for you, as an applicant or (prospective) insured member for an insurance policy, or as a customer of the Company (collectively referred to as “you” or “your”), to provide the Company with certain personal data relating to you and/or the beneficiary in connection with the application for, and provision of insurance products and services as well as the carrying out by the Company of other services relating to these insurance products and services. Failure to supply such data may result in the Company being unable to process your insurance applications or to provide or continue to provide the insurance products and services and/or the related services to you. During the course of your relationship with the Company, further personal data relating to you may also be collected in the ordinary course of our business. If you provide personal data to the Company about another individual, you confirm that you are either (i) the parent or legal guardian of the individual, or (ii) you have obtained the individual's consent to provide his or her personal data to the Company, and for such personal data to be used, processed, disclosed and transferred in accordance with this Statement.

(1) PURPOSES FOR COLLECTING PERSONAL DATA

Personal data relating to you held or collected by the Company (including but not limited to credit information and claims history) may be used by the Company for the following purposes (“Purposes”):

- (i) processing, accepting and/or rejecting applications for insurance products and services;
- (ii) providing insurance products and services to you, and processing requests made by you from time to time in relation to our insurance products and services, including but not limited to requests for addition, alteration or deletion of insurance benefits or insured members, setting up of direct debit facilities as well as cancellation, renewal, or reinstatement of insurance policies;
- (iii) processing, adjudicating, settling and defending insurance claims as well as conducting any incidental investigation, detecting and preventing fraud (whether or not relating to the policy issued in respect of this application);
- (iv) performing functions and activities incidental to the provision of insurance products and services, including, without limitation, reporting, maintenance of online and other services, identity verification, data analysis, research and statistical analysis and reinsurance arrangement;
- (v) exercising the Company's rights in connection with the provision of insurance products and services to you from time to time, to determine any amount of indebtedness from you, and collecting and recovering from you or any person who has provided any security or undertaking for your liabilities;
- (vi) designing insurance products and services, with a view to improving the Company's products and services;
- (vii) communicating with you, your authorized representative or the assignee of your insurance policy in relation to any of the purposes set out in this Statement;
- (viii) marketing services, products, advice and other subjects (please see further details in paragraph (3) of this Statement);
- (ix) complying with the obligations, requirements and/or arrangements for disclosing and using data that bind on or apply to the Company and/or the AIA Group or that the Company and/or the AIA Group is expected to comply with according to:
 - (a) any law binding on or applying to it within or outside the Hong Kong Special Administrative Region (“Hong Kong”) existing currently and in the future (e.g. the Inland Revenue Ordinance and its provisions including those concerning automatic exchange of financial account information);
 - (b) any guidelines or guidance given or issued by any legal, regulatory, governmental, tax, law enforcement or other authorities, or self-regulatory or industry bodies or associations of insurance or financial services providers within or outside Hong Kong existing currently and in the future (e.g. guidelines or guidance given or issued by the Inland Revenue Department including those concerning automatic exchange of financial account information); or
 - (c) any present or future contractual or other commitment with local, national or foreign legal, regulatory, governmental, tax, law enforcement or other authorities, or self-regulatory or industry bodies or associations of insurance or financial services providers that is assumed by or imposed on the Company or the AIA Group by reason of its financial, commercial, business or other interests or activities in or related to the jurisdiction of the relevant local or foreign legal, regulatory, governmental, tax, law enforcement or other authorities, or self-regulatory or industry bodies or associations;
- (x) complying with any obligations, requirements, policies, procedures, measures or arrangements for sharing data and information within the AIA Group and/or any other use of data and information in accordance with any group-wide programs for compliance with sanctions or prevention or detection of money laundering, terrorist financing or other unlawful activities;
- (xi) enabling an actual or proposed assignee, transferee, participant or sub-participant of the Company's rights or business (or portions

thereof) to evaluate or carry out the transaction intended to be the subject of the assignment, transfer, participation or sub-participation; and

- (xii) any other purposes relating to the purposes listed above.

(2) TRANSFER OF PERSONAL DATA

Personal data held by the Company relating to you will be kept confidential but the Company may provide such data to the following parties, whether inside or outside of Hong Kong, to fulfil the Purposes set out above in paragraph (1) of this Statement:-

- (i) any person authorized to act as an agent of the Company for the distribution of products and services offered by the Company;
- (ii) any agent, contractor or third party service provider who provides services to the Company in connection with the operation of its business including administrative, telecommunications, computer, payment, data processing, storage, investigation and debt collection services as well as other services incidental to the provision of insurance products and services by the Company (such as insurance adjusters, claim investigators, debt collection agencies, data processing companies and professional advisors);
- (iii) any other person or entity under a duty of confidentiality to the Company or the AIA Group including any AIA Entity which has undertaken to keep such data confidential;
- (iv) insurance companies which propose to insure the Company and its businesses, insurance companies which provide insurance cover to the Company and/or reinsurance companies with whom the Company has or proposes to have dealings;
- (v) any person or entity to whom the Company or the AIA Group is under an obligation or otherwise required to make disclosure under the requirements of any law or rules, regulations, codes of practice, guidelines or guidance given or issued by any legal, regulatory, governmental, tax, law enforcement or other authorities, or self-regulatory or industry bodies or associations binding on or applying to the Company or the AIA Group or with which the Company or the AIA Group is expected to comply, or to establish, exercise or defend or to protect legal claims, to protect the rights, property or safety of the Company or the AIA Group, or any disclosure pursuant to any contractual or other commitment of the Company or the AIA Group with local, national or foreign legal, regulatory, governmental, tax, law enforcement or other authorities, or self-regulatory or industry bodies or associations, all of which may be within or outside Hong Kong and may be existing currently and in the future;
- (vi) any actual or proposed assignee, transferee, participant or sub-participant of the Company's rights or business;
- (vii) third party reward, loyalty, co-branding and privileges program providers;
- (viii) co-branding partners and/or marketing partners of the Company and/or any AIA Entity (the names of such co-branding partners and/or marketing partners can be found in the application form(s) and/or promotional material for the relevant services and products, as the case may be);
- (ix) external service providers (including but not limited to mailing houses, telecommunication companies, telemarketing and direct sales agents, call centres, data processing companies and information technology companies) that the Company engages for the purposes set out in paragraph (1)(viii) of this Statement;
- (x) the following persons who carry out any of the purposes described in paragraphs (1)(i)-(1)(iv) of this Statement: insurance adjusters, agents and brokers, employers, health care professionals, hospitals, accountants, financial advisors, solicitors, organisations that consolidate claims and underwriting information for the insurance industry, fraud prevention organisations, other insurance companies (whether directly or through fraud prevention organisation or other persons named in this paragraph), the police and databases or registers (and their operators) used by the insurance industry to analyse and check information provided against existing information; and
- (xi) any persons who/which you have given instructions, authorization and consent to the Company in order to communicate with and provide information to them.

From time to time, AIA Group or the Company may purchase a business or sell one or more of the Company's business(es) (or portions thereof). In the event that AIA Group or the Company purchase(s) a business, the personal data received with that business would be treated in accordance with this Statement, if it is practicable and permissible to do so. In the event that AIA Group or the Company sell(s) a business, provisions will be included in the selling contract requiring the purchaser to treat your personal data in the same manner required by this Statement.

(3) USE AND PROVISION OF PERSONAL DATA IN DIRECT MARKETING

Subject to your consent, the Company may use your personal data we collected for direct marketing and provide your personal data to the Company's Alliance Program Partners (as defined below) for their direct marketing as described below:

- (i) your name, your contact details, products and services portfolio information, transaction pattern and behavior, financial background and demographic data of you collected by the Company from time to time may be used by the Company in direct marketing;
- (ii) the following services, products, advice and subjects may be marketed:
 - (a) insurance, annuities, pension schemes, wealth management, credit cards, financial, banking and related services and products;

- (b) reward, loyalty, lucky draw programs or privileges programs and related services and products;
 - (c) services and products offered by the co-branding partners and/or marketing partners of the Company and/or any AIA Entity (the names of such co-branding partners and/or marketing partners can be found in the application form(s) and/or promotional material for the relevant services and products, as the case may be); and
 - (d) charitable/ non-profitable, educational, recruitment and training causes;
- (iii) the above services, products, advice and subjects may be provided by the Company and/or the persons/providers below:
- (a) any AIA Entity;
 - (b) third party reward, loyalty, co-branding or privileges program providers;
 - (c) co-branding partners and/or marketing partners of the Company and/or any AIA Entity (the names of such co-branding partners and/or marketing partners can be found in the application form(s) and/or promotional material for the relevant services and products, as the case may be); and/or
 - (d) medical/ healthcare and wellness service providers,
- (collectively "**Alliance Program Partners**");
- (iv) in addition to marketing the above services, products, advice and subjects itself, the Company also intends to provide your personal data described in paragraph 3(i) above to all or any of the persons/providers described in paragraph 3(iii) above for use by them in marketing those services, products, advice and subjects described in paragraph 3(ii) above by contacting you. The Company will obtain your written consent (which includes an indication of no objection) before we pass your personal data to Alliance Program Partners for any direct marketing purpose.

If you do not wish the Company to use or transfer your personal data we collected to its Alliance Program Partners for direct marketing, you may exercise your opt-out right by notifying the Company. To exercise your opt-out right, you may write to the Data Protection Officer of the Company at the address and email address provided in paragraph (4) of this Statement, or provide the Company with your opt-out choice in the relevant application form (if applicable).

(4) DATA ACCESS AND CORRECTION RIGHT

In accordance with the Personal Data (Privacy) Ordinance (the "**Ordinance**"), you have the right to request access to and the correction of any of your personal data held by the Company, by writing to the Data Protection Officer of the Company at the following address and email:

The Data Protection Officer
AIA Company Limited
c/o AIA International Limited (as administrator)
12/F, AIA Tower, 183 Electric Road,
North Point,
Hong Kong
Email: AIAHK.Compliance@aia.com

According to the Ordinance, the Company has the right to charge a reasonable fee for the processing of any data access request.

- (5) You also have the right to request for the Company's policies and practices in relation to personal data and to be informed of your personal data that is held by the Company by writing to the Company's Data Protection Officer at the address and email provided in paragraph (4) of this Statement.
- (6) Nothing in this Statement shall limit your rights under the Ordinance.
- (7) The Company retains the right to change this Statement.
- (8) A Privacy Addendum under the Personal Information Protection Law of the People's Republic of China supplements this Statement and is available at <https://www.aia.com.hk/en/privacy-statement-main>. The Privacy Addendum applies to you if, you are within mainland China.

Issued by AIA Company Limited

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