



## Benefit Guide HKTVmall

HKTVmall by Hong Kong TV Shopping Network Company Limited is a 24-hour online shopping mall. They provide an "one-stop shop" platform to customers, including entertainment, online shopping, delivery service and customer experience.

### **AIA Vitality Member Benefit (For Platinum Members)**

HKTVmall e-Gift Voucher HK\$50 is a reward choice only available to AIA Vitality members who have achieved Platinum status.

AIA Vitality members can enjoy up to 2 reward credits a month for exercising. The number of credits you qualify for depends on the number of AIA Vitality Points you earn each month for fitness-related activities<sup>^</sup>.\*

### **Reward Credits**

- You can earn up to 2 reward credits each calendar month, depending on the number of AIA Vitality Points you earn from exercising within that calendar month. Please see the table under "Qualifying AIA Vitality Points" for details.
- 1 reward credit can then be used to select only one of the reward partners available (based on your AIA Vitality status). Reward partners may change from time to time, please refer to website [www.aia.com.hk/aivitality](http://www.aia.com.hk/aivitality) for the latest update.
- Terms and conditions apply when you use 1 reward credit to select 1 HKTVmall e-Gift Voucher. Please refer to section - Important Points to Remember.
- If you earn the maximum number of points for fitness-related activities (15,000 AIA Vitality Points) within a membership year, you will receive 2 reward credits each month for the rest of your current AIA Vitality membership year.
- Each reward credit in your Wallet of AIA Connect is valid for 3 months, starting from the end of the month in which the qualifying AIA Vitality Points were earned (e.g. 1 reward credit was earned on 15 May 2021 because the member earned 750 AIA Vitality Points. The reward credit expiry date is 31 August 2021).
- Once HKTVmall is selected in your Wallet of AIA Connect, you will see the HKTVmall e-Gift Voucher HK\$50. All HKTVmall e-Gift Vouchers that are past the expiry date are not retrievable.

### **HKTVmall e-Gift Vouchers**

- Each reward credit has to be selected in your Wallet of AIA Connect before it expires.
- Each HKTVmall e-Gift Voucher entitles you to spend up to HK\$50 at HKTVmall's official website [ [www.hktvmall.com](http://www.hktvmall.com) ] or mobile app.

\* Subject to the terms and conditions of HKTVmall. Please check with HKTVmall directly and read the "Important Points to remember" below.

- Upon selection of reward choice “HKTVmall e-Gift Voucher”, the HKTVmall e-Gift Voucher has the same expiry date as the reward credit (e.g. if reward credit expiry date is 31 August 2021, HKTVmall e-Gift Voucher expiry date is 31 August 2021).
- All HKTVmall e-Gift Vouchers in the Wallet of AIA Connect will be invalid if not redeemed by the expiry date.

The table below shows you the number of AIA Vitality Points, earned from exercising, required to enjoy your reward.

### Qualifying AIA Vitality Points

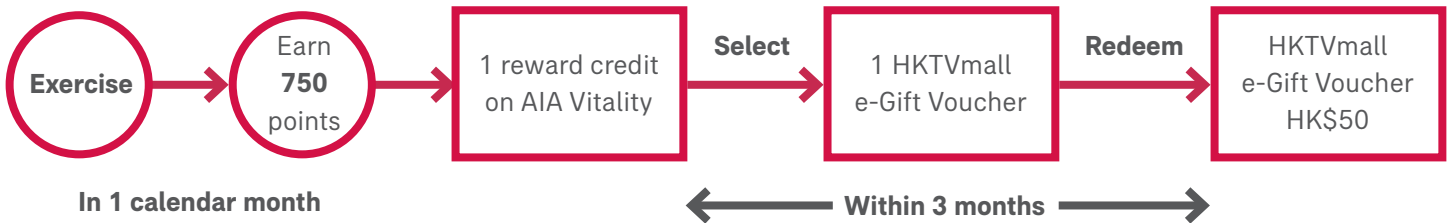
AIA Vitality Points Required (earned from fitness-related activities <sup>^</sup> )	Reward
750 points within a calendar month	1 reward credit a month
1,500 points within a calendar month	2 reward credits a month

Note: If you have earned the maximum number of points for fitness-related activities (15,000 AIA Vitality Points) within a membership year, you will receive 2 reward credits each month for the rest of your current AIA Vitality membership year.

<sup>^</sup>The fitness-related activities for earning AIA Vitality Points include:

- Pure Fitness or Pure Yoga gym visits (your membership must be linked to AIA Vitality)
- Organised fitness events (participating in an organised fitness event that qualifies for AIA Vitality Points)
- Fitness device workout data (recording a workout using a partner fitness device or AIA Connect Step Counter that you have linked to AIA Vitality)

### Reward Credits and HKTVmall e-Gift Vouchers



#### Step 1: Exercise and earn AIA Vitality Points to qualify

You will need to exercise and earn the required number of AIA Vitality Points to qualify for reward credits. You may also log in to AIA Connect app or website to check your reward credit balance and redeem them at any time. Don't forget that reward credits will expire in 3 months from the end of the month in which you earned the qualifying AIA Vitality Points, if you do not select the reward from your Wallet of AIA Connect. Please check your account balance regularly.

#### Step 2: Redeem reward credits on AIA Connect app or website

Log in to AIA Connect app or website, click on “Wallet” tag > “Rewards” tag > “Monthly Reward Credit” tag > select “HKTVmall e-Gift Voucher HK\$50” under “My Voucher”. You will see the number of reward credits you can select. You may select the number of reward credits to be redeemed as HKTVmall e-Gift Vouchers. The redemption will automatically be applied to the reward credits expiring first.

**The HKTVmall e-Gift Voucher will expire in 3 months starting from the end of the month in which the qualifying AIA Vitality Points were earned or upon the termination of AIA Vitality membership. No reminder will be sent to you. Please check your account balance regularly.**

**Note: Once you have chosen the selected HKTVmall e-Gift Vouchers, no exchange is allowed.**

#### Step 3: Redeem your HKTVmall e-Gift Vouchers

You may to redeem your HKTVmall e-Gift Vouchers at HKTVmall’s official website or mobile app (it cannot be used for in-store purchase at HKTVmall O2O shops):

- You need a HKTVmall account to redeem the e-Gift Vouchers. If you do not have an existing account, please register for one, registration is complimentary.

### **On HKTVmall's Website**

- Log in to your HKTVmall account, click on “VIP Program” tag> “e-Gift Vouchers” tag > “Redeem e-Gift Voucher” tag > input the HKTVmall e-Gift Voucher code.

### **On HKTVmall's Mobile App**

- Log in to your HKTVmall account, click on “Account” tag> “e-Gift Vouchers” tag > “Redeem e-Gift Voucher” tag > input the HKTVmall e-Gift Voucher code.
- Upon completion, the HKTVmall e-Gift vouchers will be reflected in your HKTVmall account and it cannot be transferred to other accounts.
- At the point of purchase, you can select the number of HKTVmall e-Gift Vouchers (up to 10 HKTVmall e-Gift Vouchers per transaction) to be used before confirming the payment. The system will automatically deduct the amount from total payment.

### **Step 4: View your HKTVmall e-Gift Vouchers status**

- You can view your HKTVmall e-Gift Vouchers status under “e-Gift Vouchers” tag in the HKTVmall’s official website or app, which helps you keep track of available balance and the total amount you have spent on HKTVmall e-Gift Vouchers, as well as the expiry dates.

## **Earning AIA Vitality Points**

You cannot earn AIA Vitality Points for using this benefit.

## **Important Points to Remember**

### **Reward Credits and HKTVmall e-Gift Vouchers**

- HKTVmall e-Gift Voucher HK\$50 is a reward choice only available to AIA Vitality members who have achieved Platinum status.
- Each reward credit expires in 3 months after the end of the month in which the qualifying AIA Vitality Points were earned. (e.g. 750 AIA Vitality Points = 1 reward credit was earned on 15 May 2021. The reward credit expiry date is 31 August 2021).
- Upon selection of reward choice “HKTVmall e-Gift Voucher HK\$50”, the HKTVmall e-Gift Voucher has the same expiry date as the reward credit (e.g. if reward credit expiry date is 31 August 2021, HKTVmall e-Gift Voucher expiry date is 31 August 2021).
- Once you have chosen the selected HKTVmall e-Gift Vouchers, no exchange is allowed.
- The HKTVmall e-Gift Voucher in your Wallet of AIA Connect can be redeemed at HKTVmall’s official website ([www.hktvmall.com](http://www.hktvmall.com)) or mobile app. All reward credits that are past the expiry date are not retrievable.
- You must log in to HKTVmall account to redeem the HKTVmall e-Gift Vouchers.
- One HKTVmall e-Gift Voucher entitles you to spend up to HK\$50 at HKTVmall’s official website or mobile app.
- HKTVmall e-Gift Voucher is not redeemable for in-store purchase at HKTVmall O2O shops.
- HKTVmall e-Gift Voucher code can only redeem the assigned quantity and amount of HKTVmall e-Gift Vouchers.
- Each HKTVmall e-Gift Voucher code can only be redeemed once.
- Once the HKTVmall e-Gift Voucher code is redeemed successfully, the HKTVmall e-Gift Vouchers will be sent into your HKTVmall account and it cannot be transferred to other HKTVmall accounts.
- A maximum of 10 HKTVmall e-Gift Vouchers can be used per transaction.
- Terms and conditions is applied for the HKTVmall e-Gift voucher.
- HKTVmall e-Gift Vouchers cannot be used to purchase HKTVmall e-Gift voucher, exchange to cash or Mall Dollar cash rebate, or settle any delivery charges and/or extra charges arising from merchant delivery.
- You cannot transfer, assign, sell, barter or pledge your reward credits to another person. Reward credit and HKTVmall e-Gift Voucher cannot be redeemed for cash and cannot be returned for any other consideration.
- Refund or exchange cannot be made for any unused balance of the HKTVmall e-Gift voucher.
- AIA and Hong Kong TV Shopping Network Company Limited are not responsible for lost or stolen of the HKTVmall e-Gift Voucher code or HKTVmall e-Gift voucher.
- In case of any disputes, Hong Kong TV Shopping Network Company Limited reserves the right to make the final decision.
- For any enquiries of invalid HKTVmall e-Gift Voucher, please contact AIA Ambassador at 2232 8282 (Hong Kong).
- Your HKTVmall e-Gift Voucher will immediately expire upon the termination of AIA Vitality membership.

## **AIA Vitality Points**

AIA Vitality Points can take up to 2 weeks to show on your AIA Vitality Points Statement after you upload your workout data from the partner device. Afterwards, the reward credits will be awarded to your AIA Vitality account within 7 days.

## **About HKTVmall**

HKTVmall is a separate and independent entity, and AIA Hong Kong shall not be responsible for the nature or quality of products or services provided by HKTVmall, nor for any solicitation effort by them. The products and services offered by HKTVmall are not sold or marketed by AIA Hong Kong, and the provisions of the same may also be subject to certain terms and conditions of HKTVmall. HKTVmall may apply additional terms and conditions with regard to the availability and eligibility of earning AIA Vitality Points.

For information, please visit the HKTVmall's official website: [www.hktvmall.com](http://www.hktvmall.com).

The information contained herein does not constitute an offer to sell or a solicitation of an offer to buy HKTVmall's products and services on the part of AIA Hong Kong. AIA Hong Kong is not an agent or distributor of HKTVmall and will not receive any remuneration as a result of your purchase of products or services from HKTVmall.

Any dispute about any products or services as part of this benefit must be resolved directly with HKTVmall which have the final decision with respect to any order placed by you.

All representations within this Guide made on behalf of AIA Hong Kong have been thoroughly researched, and are verifiable by documentary evidence. Representations within this Guide made on behalf of HKTVmall are based upon information that AIA Hong Kong has received from them, such information having been provided to AIA Hong Kong along with an assurance from HKTVmall that it is accurate.

You are kindly advised to read the AIA Vitality Terms and Conditions, and, please pay heed to the sections on "AIA Vitality Programme Benefits" and "Exclusion of Liabilities" available at [www.aia.com.hk/aiavitality](http://www.aia.com.hk/aiavitality).

## **Terms and Conditions**

Use of this benefit is subject to the AIA Vitality Terms and Conditions, AIA Vitality Terms of Use, AIA Vitality Personal Information Collection Statement and the AIA Privacy Policy which are available at [www.aia.com.hk/aiavitality](http://www.aia.com.hk/aiavitality).

In case of dispute on AIA Vitality Points (if any), the decision of AIA Hong Kong shall be final and conclusive.

You are advised to carefully consider whether or not you should purchase any products or services made available by HKTVmall, and the award of AIA Vitality Points (if any) shall not be a sole or decisive factor in your decision making. Please consult your doctor or other health care professional if necessary. Also you should make a comparison of price, quality and reputation of different service providers (and their products/services) in the market before making any decision.

Benefits may be varied or withdrawn at any time.

"**AIA Hong Kong**" or "**AIA**" herein refers to AIA International Limited (incorporated in Bermuda with limited liability).

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