

## Benefit Guide Escapade



Escapade offers high-end sports apparel, gear and products to customers who enjoy living a healthy lifestyle.

### AIA Vitality Member Benefit

Members can enjoy an exclusive 15% off and 10% off respectively<sup>1</sup> recommended retail price on sports gear and electronic devices (except gift vouchers) at Escapade stores<sup>2</sup> and Escapade Online<sup>3</sup>.

Note: There is a possibility some recently introduced fitness wristbands/devices, smart watches brands or models are not yet compatible with AIA Connect app. Please log in to AIA Connect app or website, click on "AIA Vitality" tag and select "Linked Devices" to view the list of fitness wristbands/devices, smart watches brands or models that are compatible with AIA Connect app. The list of compatible brands/models will be updated from time-to-time.

### How Do I Get Started?

#### Shop at Escapade Store

Simply present your AIA Vitality membership card to the cashier for any purchase at the Escapade store.

Please visit [www.escapade.com.hk](http://www.escapade.com.hk) for Escapade store locations.

#### Shop at Escapade Online

##### Step 1:

Log in to the AIA Connect app or website, click on "AIA Vitality" tag and select "Partner Benefits", then click on "Escapade".

##### Step 2:

If you don't have an Escapade Online account, click "I have no online Escapade account" under "Get Started". Then, agree to the data sharing clause and click "Create an account". You will be directed to Escapade Online website. Follow the steps to create a new account.

If you already have an Escapade Online account, simply call the Escapade Customer Service to have your accounts linked-up. Please have your AIA Vitality membership number ready.

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#### Remarks:

1. This offer cannot be used in conjunction with other discounts or offers. For details, please check with Escapade directly.
2. You must present your AIA Vitality membership card at Escapade stores to enjoy the discount.
3. You can only enjoy the offer at Escapade Online after you linked up your Escapade Online account with your AIA Vitality membership.

### Step 3: Choose delivery or self-collection\*

After you have placed your order at Escapade Online, you can choose to have it delivered to your designated address or collect it in-person at Escapade Causeway Bay store on the next working day. Please bring along your AIA Vitality membership card to collect your order.

#### **Escapade store (Causeway Bay)**

Address: 1/F, 19 Leighton Road, Causeway Bay

Tel. No.: 2891 1855

Opening hours: 10:00 am - 8:00 pm (Mon - Fri & Public Holidays), 9:30 am - 8:00 pm (Sat & Sun)

(Please visit Escapade website for the latest opening hours)

If you choose delivery, you have to pay for delivery charges based on the order amount and delivery location as listed in the table below:

Hong Kong area		Macau area	
Spending (net after discount)	Shipping fee	Spending (net after discount)	Shipping fee
HK\$500 or above	Free-of-charge	HK\$1,500 or above	Free-of-charge
Below HK\$500	HK\$60	Below HK\$1,500	HK\$75

\* Delivery service covers only Hong Kong and Macau. Hong Kong includes Hong Kong Island, Kowloon Peninsula, selected areas in the New Territories, certain parts of Lantau Island and remote areas. For details, please visit [online.escapade.com.hk/shipping-info](http://online.escapade.com.hk/shipping-info).

### Earning AIA Vitality Points

You cannot earn AIA Vitality Points for using this benefit.

### Important Points to Remember

- Members must present their AIA Vitality membership card to the cashier for any purchase at the Escapade store.
- The discount is applicable to purchases up to a maximum total spending of HK\$10,000 (net purchase after discount) per calendar year at both Escapade stores and Escapade Online. Once the maximum amount is reached, the discount will not be valid for the remaining calendar year.
- The offer applies to the suggested retail price. For products or services with an existing discount or promotion, AIA Vitality members can choose to enjoy either the AIA Vitality discount or the existing discount or promotion, whichever is more favourable. The AIA Vitality discount cannot be used in conjunction with other discounts or offers. For details please check with Escapade directly.
- You can only enjoy the offer at Escapade Online after you linked up your Escapade Online account with your AIA Vitality membership. The offer is not applicable if you order through other retail stores, websites or access the Escapade Online without a linked account.
- For purchase made at Escapade Online, you can collect the goods in-person at Escapade Causeway Bay store the next working day by presenting your AIA Vitality membership card. Orders placed after 2pm on Friday will only be available for pick-up at Escapade Causeway Bay store on the following Monday (except Public holidays) after 11 am.
- Your online purchase cannot be returned or exchange at Escapade retail stores. For any return or exchange, please contact Escapade Online store directly (operating hours: Monday to Friday, 10am – 5pm (except public holidays)).
- The purchase [return and exchange policy](#) of Escapade applies.

## About Escapade

Escapade is a separate and independent entity, and AIA Hong Kong shall not be responsible for the nature or quality of products or services provided by Escapade, nor for any solicitation effort by it. The products and services offered by Escapade are not sold or marketed by AIA Hong Kong, and the provisions of the same may also be subject to certain terms and conditions of Escapade. Escapade may apply additional terms and conditions with regard to the availability and eligibility of earning AIA Vitality Points.

For information about Escapade, you can visit: <http://www.escapade.com.hk/>

The information contained herein does not constitute an offer to sell or a solicitation of an offer to buy the products or services of Escapade on the part of AIA Hong Kong. AIA Hong Kong is not an agent of Escapade and will not receive any remuneration as a result of your purchase of products or services from it. Any dispute about any products or services as part of this benefit must be resolved directly with Escapade which has the final decision.

All representations within this Guide made on behalf of AIA Hong Kong have been thoroughly researched, and are verifiable by documentary evidence. Representations within this Guide made on behalf of Escapade are based upon information that AIA Hong Kong has received from them, such information having been provided to AIA Hong Kong along with an assurance from Escapade that it is accurate.

You are kindly advised to read the AIA Vitality Terms and Conditions, and, please pay heed to the sections on “AIA Vitality Programme Benefits” and “Exclusion of Liabilities” available at [www.aia.com.hk/aiavitality](http://www.aia.com.hk/aiavitality).

## Terms and Conditions

Use of this benefit is subject to the AIA Vitality Terms and Conditions, AIA Vitality Terms of Use, AIA Vitality Personal Information Collection Statement and the AIA Privacy Policy which are available at [www.aia.com.hk/aiavitality](http://www.aia.com.hk/aiavitality).

In case of dispute on AIA Vitality Points, the decision of AIA Hong Kong shall be final and conclusive.

You are advised to carefully consider whether or not you should purchase any products or services made available by Escapade, and the award of AIA Vitality Points shall not be a sole or decisive factor in your decision making. Also you should make a comparison of price, quality and reputation of different service providers (and their products/services) in the market before making any decision.

Partners and benefits may be varied at any time without prior notice.

“**AIA Hong Kong**” or “**AIA**” herein refers to AIA International Limited (incorporated in Bermuda with limited liability).

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