

Benefit Guide Status Rewards Mannings



Mannings is a chain of personal health and beauty retailers offering a comprehensive range of pharmacies, healthcare, personal care, skin care and baby care products.

AIA Vitality Member Benefit

AIA Vitality members can earn up to HK\$500 worth equivalent to 10 status reward credits by improving their AIA Vitality Status. Each time a higher AIA Vitality Status is achieved, members will get rewarded. The number of credits you qualify for depends on the member's AIA Vitality Status achieved in current membership year.

AIA Vitality Status achieved in current membership year	Status reward credit	Total voucher value
Bronze	N/A	N/A
Silver	2 Status Reward Credits	HK\$100 worth of vouchers
Gold	3 Status Reward Credits	HK\$150 worth of vouchers
Platinum	5 Status Reward Credits	HK\$250 worth of vouchers

Status Reward Credits

- You can earn up to 10 status reward credits in each membership year.
- Status reward credit can then be used to select only one of the reward partners available. Reward partners may change from gift time to time, please refer to website www.aia.com.hk/aiavitality for the latest update.
- Terms and conditions apply when you convert your status reward credit to select Mannings gift voucher. Please refer to section – Important Points to Remember.
- Each status reward credit in your Wallet of AIA Connect is valid for 3 months, starting from the end of the month where the status reward credit earned (e.g. status reward credit was earned when member achieved a new AIA Vitality Status on 15 July 2023. The status reward credit expiry date is 31 October 2023).

Mannings Gift Voucher

- Each status reward credit has to be selected in your Wallet of AIA Connect before it expires.
- You will receive your Mannings gift voucher by mail, so please ensure your correspondence address is correct and up-to-date.
- Each Mannings gift voucher come in denominations of HK\$50, may be used on the net retail spend (after applying any existing promotional discounts) at the cashier on any product(s) available at all Mannings stores in Hong Kong and Macau.

How Do I Get Started?

Step 1: Achieve a New AIA Vitality Status

Engage with AIA Vitality continuously and earn enough points to reach a new AIA Vitality Status in your current membership year. When you do, you will receive status reward credits as well as the member benefit of your new status.

You may also log in to AIA Connect app or website to check your status reward credit balance and redeem them within 3 months from the end of the month in which you earned. Please check your account balance regularly.

Step 2: Redeem status reward credits on AIA Connect app or website

Log in to AIA Connect app or website, click on “Wallet” tag > “Rewards” tag > “Status Reward Credit” tag > select “Mannings gift voucher HK\$50” under “My Reward Credit”. You will see the type of reward credits you can select.

The status reward benefit will expire in 3 months starting from the end of the month in which the qualifying AIA Vitality status reward credits were earned or upon the termination of AIA Vitality membership. No reminder will be sent to you. Please check your account balance regularly.

Note: Once you have chosen the Mannings gift vouchers, no exchange is allowed.

Step 3: Update Your Mailing Address

As we will be sending the Mannings gift voucher to you by mail, please make sure your correspondence address is correct and if needed, update your correspondence address on the AIA Connect app or website.

Earning AIA Vitality Points

You cannot earn AIA Vitality Points for using this benefit.

Important Points To Remember

Reward Credits and Mannings Gift Voucher

- Each status reward credit in your Wallet of AIA Connect is valid for 3 months, starting from the end of the month where the status reward credit earned (e.g. status reward credit was earned when member achieved a new AIA Vitality Status on 15 July 2023. The status reward credit expiry date is 31 October 2023).
- Once you have chosen the selected Mannings gift vouchers, no exchange is allowed.
- Make sure your correspondence address saved in the AIA Connect app or website is up-to-date (Go to: Contact Details).
- Mannings gift vouchers cannot be redeemed for cash and cannot be returned for any other consideration.
- Any inappropriate, dishonest or fraudulent use of this benefit and/or abuse of the privileges of the AIA Vitality programme may lead to suspension or termination from AIA Vitality, and all the benefits may be lost or forfeited as a result.
- Please refer to the back of the Mannings gift voucher on the use, the purchase returns and refunds on purchases made with the awarded Mannings gift vouchers.
- Your AIA Vitality Status carried over from the previous year will not earn a new Mannings gift voucher as you would have already earned the voucher for that status in the previous year.
- The member must have an active AIA Vitality membership at the time of processing your status reward to qualify for Mannings gift vouchers. We will process the reward within 60 days from your selection of the Mannings vouchers.

About Mannings

The Dairy Farm Company Ltd trading as “Mannings” is a separate and independent entity, and AIA Hong Kong shall not be responsible for the nature or quality of products or services provided by Mannings, nor for any solicitation effort by them. The products and services offered by Mannings are not sold or marketed by AIA Hong Kong, and the provisions of the same may also be subject to certain terms and conditions of Mannings. Mannings may apply additional terms and conditions with regard to the availability and eligibility of earning AIA Vitality Points.

For information about Mannings, you can visit the Mannings website: www.mannings.com.hk/eng/.

The information contained herein does not constitute an offer to sell or a solicitation of an offer to buy Mannings’s products and services on the part of AIA Hong Kong. AIA Hong Kong is not an agent or distributor of Mannings and will not receive any remuneration as a result of your purchase of products or services from Mannings.

Any dispute about any products or services as part of this benefit must be resolved directly with Mannings which has the final decision with respect to any order placed by you.

All representations within this Guide made on behalf of AIA Hong Kong have been thoroughly researched, and are verifiable by documentary evidence. Representations within this Guide made on behalf of Mannings are based upon information that AIA Hong Kong has received from them, such information having been provided to AIA Hong Kong along with an assurance from Mannings that it is accurate.

You are kindly advised to read the AIA Vitality Terms and Conditions, and, please pay heed to the sections on “AIA Vitality Programme Benefits” and “Exclusion of Liabilities” available at www.aia.com.hk/aiavitality.

Terms and Conditions

Use of this benefit is subject to the AIA Vitality Terms and Conditions, AIA Vitality Terms of Use, AIA Vitality Personal Information Collection Statement and the AIA Privacy Policy which are available at www.aia.com.hk/aiavitality.

In case of dispute on AIA Vitality Points (if any), the decision of AIA Hong Kong shall be final and conclusive.

You are advised to carefully consider whether or not you should purchase any products or services made available by Mannings, and the award of AIA Vitality Points (if any) shall not be a sole or decisive factor in your decision making. Please consult your doctor or other health care professional if necessary. Also you should make a comparison of price, quality and reputation of different service providers (and their products/services) in the market before making any decision.

Benefits may be varied or withdrawn at any time.

“**AIA Hong Kong**” or “**AIA**” herein refers to AIA International Limited (incorporated in Bermuda with limited liability)

Information last updated: June 2023