

# Marriott International Benefit Guide



## AIA Vitality



**Important Point to Note: We will not accept any applications for hotel accommodation bookings made after 31 Mar 2019.\***

Marriott International, Inc. is a leading global lodging company with more than 4,200 properties and 19 brands in 80 countries and territories. In Asia Pacific, Marriott International is continuously growing throughout the region and each hotel brand under the group offers world-class service and exceptional quality across its business hotels and luxury resorts.

### AIA Vitality Member Benefit

AIA Vitality members can enjoy:

1. Eligible hotel stays are standard room bookings only (excluding executive rooms, suites and villas) for participating Marriott International hotels across Asia which includes hotels in Australia, China, India, Indonesia, Malaysia, Philippines, Singapore, South Korea, Thailand and Vietnam.  
Except hotels operated by Marriott under franchise, the Ritz-Carlton, Reserve, EDITION®, BVLGARI®, AUTOGRAPH COLLECTION® HOTELS, Marriott® EXECUTIVE APARTMENTS, Marriott VACATION CLUB®, SPRINGHILL SUITES®, TOWNEPLACE SUITES®, ST REGIS, THE LUXURY COLLECTION, W HOTELS, WESTIN, Sheraton, DESIGN HOTELS, aloft® Hotels and element hotels.
2. Up to 50% status-cashback is based on your AIA Vitality Status for two hotel stays.

AIA Vitality Status	Status-based Cashback
Bronze	15%
Silver	20%
Gold	30%
Platinum	50%

Marriott Rewards® is Marriott International's award-winning loyalty programme worldwide. Marriott Rewards is free to join and has no blackout dates. Members can earn and redeem points at participating Marriott International hotels around the world.

Note: This benefit cannot be used in conjunction with other discounts or special package offered by Marriott International, unless otherwise pronounced.

\*Due to the low usage of the hotel benefit according to our records, we have decided to discontinue the partner relationship with Marriott International, Inc., which will be going into effect on 1 Apr 2019. AIA Vitality will introduce a new hotel benefit partner in the near future. Please stay tuned for further updates and announcements.

If you sign up as a Marriott Rewards member before your stay, you will be entitled to earn Marriott Rewards points or miles for your upcoming hotel stay when booking through AIA Vitality.

## How Do I Get Started?

### Step 1: Enter your personal details

- Log in to the AIA Vitality website and click on “Marriott International” under the "Enjoy the Rewards" tab. Then, go to “Get Started” section.
- All members are required to enter their personal details (i.e. name as it appears on your passport or official identification document) to be used for the hotel booking. Please note that you may change this no more than twice across all travel partners.

### Step 2: Book your stay with Marriott International online

- Once the required information is submitted, you may access the Marriott International booking website through the AIA Vitality website to make your booking online. Input the hotel location and booking dates.
- Your eligible AIA discount and status-based cashback will not be given at the time of booking but you will receive it as cashback to your bank account.
- We will transfer the payment to your bank account within 3 weeks of receipt of your official invoice and your bank details.

### Step 3: Receive your cashback

- This status-based cashback is only applicable when you make your booking through the AIA Vitality website on or before 31 Mar 2019. We will not accept any applications were made after that date.
- After your hotel stay, please email your hotel stay details (include: AIA Vitality Membership No., Hotel Booking Confirmation & Official Invoice) to [hk.vitality@aia.com](mailto:hk.vitality@aia.com) and update your bank details at our member portal Home > Member Settings > Bank Details for Cashback within 7 days of your checkout.
- You must have at least one hotel stay remaining at the time of processing the cashback and you are required to maintain an active AIA Vitality membership at the time of receiving cashback payment in your designated bank account.
- Applicable bank charges may be applied by your bank for processing your cashback.
- The above cashback arrangement is effective from 24 July 2018.

## Earning AIA Vitality Points

You cannot earn AIA Vitality Points for using this benefit.

## Important Points to Remember

### 1) Booking

- This status-based cashback is only applicable when you make your booking through the AIA Vitality website on or before 31 Mar 2019. We will not accept any applications were made after that date.
- An advanced booking period of at least 10 days before the hotel check-in date will apply.
- You must make the hotel booking under your name and have an active membership at the time of booking to qualify for the status-based cashback.  
You cannot use Marriott Rewards points to pay for an AIA Vitality hotel booking.
- All Marriott International Inc. Terms and Conditions apply.

### 2) Cashback

- Your eligible AIA status-based cashback will not be given at the time of booking but you will receive it as cashback to your bank account.
- We will transfer the payment to your bank account within 3 weeks of receipt of your official invoice and your bank details.
- In order to receive your cashback (if eligible), you must adhere to the rules described within this benefit guide.
- The status-based cashback is not applicable to taxes, surcharges and other expenses.
- Each member is entitled to a maximum of two AIA Vitality Status-based cashback hotel stays per membership year, with each hotel stay having one room and up to a maximum of 5 nights.
- Your AIA Vitality Status-based cashback hotel stay will only be deducted from your annual limit after the cashback (if eligible) has been credited to your designated bank account.
- The member must have an active AIA Vitality membership at the time of receiving cashback payment to qualify for the cashback.

- Hotel stay with fewer than 5 nights will still constitute one hotel stay event and be deducted from your annual AIA Vitality Status-based cashback hotel stay limit after the cashback (if eligible) has been credited to your designated bank account.
- The two AIA Vitality Status-based cashback hotel stays should be made within the current membership year; any unused bookings or room nights will not be carried forward to the next membership year.

## About Marriott International

Marriott International, Inc. is a separate and independent entity, and AIA Hong Kong shall not be responsible for the nature or quality of products or services provided by Marriott International, nor for any solicitation effort by them. The products and services offered by Marriott International are not sold or marketed by AIA Hong Kong, and the provisions of the same may also be subject to certain terms and conditions of Marriott International. Marriott International may apply additional terms and conditions with regard to the availability and eligibility of earning AIA Vitality Points.

For information about Marriott International, you can visit [www.marriott.com](http://www.marriott.com)

The information contained herein does not constitute an offer to sell or a solicitation of an offer to buy Marriott International's products and services on the part of AIA Hong Kong. AIA Hong Kong is not an agent or distributor of Marriott International and will not receive any remuneration as a result of your purchase of products or services from Marriott International.

Any dispute about any products or services as part of this benefit must be resolved directly with Marriott International which has the final decision with respect to any order placed by you.

All representations within this Guide made on behalf of AIA Hong Kong have been thoroughly researched, and are verifiable by documentary evidence. Representations within this Guide made on behalf of Marriott International are based upon information that AIA Hong Kong has received from them, such information having been provided to us along with an assurance from Marriott International that it is accurate.

You are kindly advised to read the AIA Vitality Terms and Conditions, and in particular, please pay heed to the sections on "AIA Vitality Programme Benefits" and "Exclusion of Liabilities" available at [aivitality.com.hk](http://aivitality.com.hk).

## Terms and Conditions

Use of this benefit is subject to the AIA Vitality Terms and Conditions, AIA Vitality Terms of Use, AIA Vitality Personal Information Collection Statement and the AIA Hong Kong Privacy Policy which are available [aivitality.com.hk](http://aivitality.com.hk).

In case of dispute on AIA Vitality Points (if any), the decision of AIA Hong Kong shall be final and conclusive. You are advised to carefully consider whether or not you should purchase any products or services made available by Marriott International, and the award of AIA Vitality Points (if any) shall not be a sole or decisive factor in your decision making. Please consult your doctor or other health care professional if necessary. Also you should make a comparison of price, quality and reputation of different service providers (and their products/services) in the market before making any decision.

Benefits may be varied or withdrawn at any time.

"**AIA Hong Kong**" or "**AIA**" herein refers to AIA International Limited (incorporated in Bermuda with limited liability)

Information last updated: March 2019