

AIA Rethink Healthy Workshop's Terms and Conditions

By participating in the **AIA Rethink Healthy Workshop** ("Workshop"), you agree to the following terms and conditions.

Eligibility

1. All Workshop slots are limited and available on a first-come, first-served basis. Please register early to secure your spot. Each session can accommodate up to 30 participants (4 ticket limit per person each session). Online booking closes 15 minutes before each Workshop begins ("Cutoff Time"), based on Hong Kong time and AIA International Limited (acting through its Hong Kong branch)'s ("AIA") records.

2. The Workshops are exclusively for selected persons as determined by AIA at its sole discretion. Such persons must meet the following criteria and book the Workshop through the designated link before the Cutoff Time to be considered successfully registered as eligible participants ("Eligible Participants"):

2.1. Existing customers who have received priority booking invitations via email from AIA (Data as of December 17, 2024); or

2.2. Visitors who hold valid AIA Carnival admission tickets for AIA Rethink Healthy Zone access on the day.

Admission

1. The Workshop venue will open for admission 15 minutes before the start time.

2. Please be punctual to ensure smooth running of the Workshop. Participants who arrive more than 15 minutes after the Workshop's scheduled start time will be considered late, and AIA reserves the right to cancel their entry and participation eligibility without alternative arrangements.

3. Each Workshop ticket is free of charge. Each ticket admits one person and can be used as a same-day AIA Carnival admission ticket (tokens not included). Please present the Workshop booking confirmation email and/or QR Code on the ticket to the on-site staff for check-in.

4. Tickets are non-transferable, non-exchangeable and valid only on the date and time stated on the ticket.

Adverse Weather Arrangements

1. If any Typhoon Signal No. 3 or above, Black Rainstorm Warning, wind speed 15m/s and above, or lightning within 10km of the Hong Kong Observation Wheel is still in force three hours before the Workshop's start time, the Workshop will be suspended for the entire day.

2. If during the Workshop, the Hong Kong Observatory announces that Typhoon Signal No. 3, Black Rainstorm Warning will be hoisted, wind speeds exceed 15m/s, or lightning occurs within 10km of the Hong Kong Observation Wheel, the Workshop will close immediately within an hour.

3. If the Workshop is cancelled due to the aforementioned adverse weather conditions, registered participants will receive an email notification regarding the cancellation.

4. Please click [HERE](#) for the AIA Carnival website homepage for more information about adverse weather arrangements.

General Participation Rules

1. Applicable to all Workshops:

1.1 Participants are responsible for their personal belongings and equipment. The organizer and venue provider shall not be liable for any loss or damage.

1.2 Participants must follow all instructions and arrangements provided by Workshop instructors.

1.3 Please maintain cleanliness of the venue and respect other participants.

1.4 Please notify staff in advance of any special needs.

Accident Disclaimer and Liability Waiver

1. Participation in the Workshop is voluntary. Participants assume all risks and responsibilities. Except as required by law, under no circumstances shall we be liable for any accident, damage, loss, or personal injury suffered by you, whether the same is caused by our negligence or otherwise.

2. By registering to participate in the Workshop, you agree to the following physical condition declaration:

2.1 You warrant and represent that you are in good physical condition and know of no medical or other reasons that would restrict your ability to participate in activities.

2.2 You agree that if you engage in any activity, for any purpose, you do so at your own risk and assume the risk of any and all injury and/or damage you may suffer.

2.3 AIA reserves the right to refuse entry to any person for safety, health, or security reason.

Personal Information Collection Statement

After clicking "Register Now", Eligible Participants will be redirected to the designated third-party ticketing system (Zicket) to provide personal information for the booking process. Upon booking workshops, Eligible Participants acknowledge that they have read, understood and agree to the [AIA Personal Information Collection Statement](#), and they agree that AIA may collect the personal data (including names, email addresses, phone numbers) through Zicket for the purpose of participating in the Workshop and its related arrangements and the personal data may be used for direct marketing purposes. For more details on AIA and Zicket's policy for the use of personal data for direct marketing purposes, please refer to the [AIA Personal Data Collection Statement](#) and [Zicket Privacy Policy](#).

Venue Rules and Restrictions

1. No weapons, dangerous items, and flags are permitted at the Workshop venue. No pets or animals are permitted, except for guide dogs or other service animals with valid identification.

2. Smoking (including but not limited to cigarettes, cigars, pipes and electronic cigarettes) is strictly prohibited in all areas of the Workshop venue.

3. The use of drones is strictly prohibited within the Workshop venue unless specifically authorized by AIA.

4. Participants agree to comply with all notices and directions issued by staff to ensure safety and order.

5. We reserve the right to deny admission, or to require removal from the Workshop venue, without refund or rescheduling, for illegal, unsafe or offensive behaviour, or if we consider that the circumstances so require.

Photography and Image Usage

1. Photos and videos taken during the Workshop may be used for news or promotional purposes in all media, including but not limited to digital media, print, or other traditional media for advertising purposes.

Other Declarations

1. All lost items found at the Workshop venue will be kept for three (3) months from the end date of the Workshop, after which AIA reserves the right to dispose of the items in any way it sees fit. No claims shall be entertained after this period under any circumstances.
2. In the event of any disputes, AIA reserves the right to make final judgment on the dispute and/or other matters.
3. AIA may, at its discretion, amend, vary, delete, or add to these Terms and Conditions from time to time.
4. In the event of any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
5. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region of the People's Republic of China.