MPF & Pension Customer: Login "AIA Connect"







Scan to download



AIA MPF & Pension Customer: Login "AIA Connect"

(A) Customer used "MPF / ORSO / MACAU Member Portal"

(B) Customer not used "MPF / ORSO / MACAU Member Portal" before

(C) Customer used "AIA Connect" before and forgot the PIN

(A) Customer used "MPF / ORSO / MACAU Member Portal"

Step - 1 : Scan QR code to download "AIA Connect"

Step - 2 : In login screen, login with "MPF / ORSO / MACAU Member Portal" Login ID and PIN

<u>Step - 3</u> : After logged in, the system will ask you* to create an "AIA Easy Login ID". You can then use it to login this App and link up other AIA accounts & policies.



*If you're using 'Easy Login ID' to login, system will directly bring you to the home page.







(B) Customer not used "MPF / ORSO / MACAU Member Portal" before

<u>Step - 1</u> : Go to "<u>MPF / ORSO / MACAU Member Portal</u>", click link for "not yet applied for a password". Input first 9 digits of "Member Account Number", "Date of Birth" & "HKID Card No." to activate the member account.

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	Login	nber	
	Member Account Number (first 9 digits) / Username: Password:	Please fill in the information below for obtaining your password. Member Account Number (first 9 digits) : Date of Birth:	
	If you have forgotten your username. Click here.	Note: If you have more than one member account, please enter the member account number Source of the	
		our member hotline (852) 2200 6288 (Hong Kong) / 0800 272 (Macau) for asis Copyright © 220, AIA Greup Limited and its subsidiaries. All rights reserved. Terms of Use Privacy Statement. Last Updated: 21 Jan 2014 Terms of Use Privacy Statement. Last Updated: 21 Jan 2014	/alue Choice i劃
		Address : 900/F, 电址 CHAN TAI MAN BUILDING, HONG KONG Member Account No. 成員等戶電號 Address : 900/F, HONG KONG BUILDING, HONG KONG Date 可用就 如何用「[[月/开]] Date of Issue (dd/mm/yyy) 自分(用用[月/开]) Date of Issue (dd/mm/yyy) Builting [[月/月]] Date of Issue (dd/mm/yyyy) 1.06/29/2015 股近日期 [[月/月]]	
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*For question, please call our hotline number (852) 2200 6288 (HK) / 0800 272 (MACAU) Service hours : Mon - Fri 9:00 am to 9:00 pm; Sat 9:00 am to 1:00 pm; Sun / public holidays: closed.

(B) Customer not used "MPF / ORSO / MACAU Member Portal" before (Continued)

Step - 2 : Scan QR code to download "AIA Connect"

Step - 3 : In login screen, login with "MPF / ORSO / MACAU Member Portal" Login ID and PIN

<u>Step - 4</u>: After logged in, the system will ask you* to create an "AIA Easy Login ID". You can then use it to login this App and link up other AIA accounts & policies.



*If you're using 'Easy Login ID' to login, system will directly bring you to the home page.



(C) Customer used "AIA Connect" before and forgot the PIN

- Step 1 : Scan QR code to download "AIA Connect"
- Step 2 : In Login screen, click "Forgot User ID / PIN"
- Step 3 : Select "Forgot Both Login ID & PIN"
- Step 4 : Then type in "ID Card No." and "Date of Birth", click "Confirm"



7

(C) Customer used "AIA Connect" before and forgot the PIN (Continued)

Step - 5 : Page will list out the account(s), select the right one and click "Confirm"

Step - 6 : Select the way to receive the PIN: Mail / Email* / SMS*. Input data and press "Next"

Step - 7 : Use the PIN to login "AIA Connect". Setup a new PIN and you can use the App



*Applicable to registered email / mobile number only. For question, please call our hotline number (852) 2200 6288 (HK) / 0800 272 (Macau) • Service hours : Mon - Fri 9:00 am to 9:00 pm; Sat 9:00 am to 1:00 pm; Sun / public holidays: closed.

