AIA Connect e-Document



WELCOME TO AIA CONNECT

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- With "e-Document", AIA customers can access not just MPF / ORSO / Macau Pension statements and documents, but also Individual policy account and Group Insurance member account documents.
- The latest e-Documents are available in the AIA Connect mobile app and web portal. Customers who wish to download the documents from AIA Connect must sign up for Multi-Factor Authentication (MFA) for better protection of the documents.

Individual policy account MPF / ORSO / Macau Pension account Group Insurance (Employee Benefits) account

Individual policy account

/6 Log in to AIA Connect



Note: Under Multi-Factor Authentication (MFA), users need to log in with the correct login ID and password, as well as the One-Time-Passcode (OTP) received via SMS/email. Mobile app users who have enabled biometrics login can log in with their fingerprint, Face ID or Touch ID.

Individual policy account MPF / ORSO / Macau Pension account Group Insurance (Employee Benefits) account

Individual policy account

2/6 Select "Account", then select "e-Document".



* Total annualized premium is not applicable to General Insurance products and may be more than annual premium paid due to Premium Holiday / POO.
* Total annualized premium is not applicable to MPF/ ORSO/Macau Pension and Group Insurance account(s).

3	WEALTH OP1 B9185553423	IMA		>
	Premium due	e date	29 Nov	2023
	Premium		USD 1,5	00.00
	(With Levy)			Ø
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Individual policy account MPF / ORSO / Macau Pension account Group Insurance (Employee Benefits) account

Individual policy account



Make sure you have selected "Individual Life". Select the relevant information, then tap "Search".

INDIVIDUAL LIFE MPF/ORSO/MACAU PENSION		
GROUP INSURANCE	Options included:	
Policy Number Clear All B360528811 -	Statement & eAdvice	۲
Date Period	Claims	0
Last 12 months	Policy Future Illustration	0
Category Statement & eAdvice	Endorsement	0
SEARCH		





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Individual policy account MPF / ORSO / Macau Pension account Group Insurance (Employee Benefits) account

Individual policy account

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Individual policy account

MPF / ORSO / Macau Pension account Group Insurance (Employee Benefits) account

MPF / ORSO / Macau Pension account

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MPF / ORSO / Macau Pension account

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Individual policy account

MPF / ORSO / Macau **Pension account**

Group Insurance (Employee Benefits) account

MPF / ORSO / Macau Pension account



Make sure you have selected "MPF / ORSO / **3** Macau Pension. ____ information, then tap "Search". Macau Pension". Select the relevant

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Last 12 months	-
Category	
Statement	-
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Subject	Detail
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Member Benefit Statement	<u>a</u>
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Individual policy account

MPF / ORSO / Macau Pension account

Group Insurance (Employee Benefits) account

MPF / ORSO / Macau Pension account

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Employer Name / Business Name 偏主名稱 / 業務名稱				
Staff Code 職員編號 Trustee Name 受好人名缅		Currency 武術	: HKD 港元	
Scheme Name 計劃名稱	i farmanon ana ann an			
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Request Time 指示時間	_			
Execution Date 執行日期				
Type	Change investment allocation % of 更改指定某会现有结验之起答公配百	Current Balance of Selected Fun	d(s)	
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Individual policy account

MPF / ORSO / Macau Pension account Group Insurance (Employee Benefits) account

Group Insurance (Employee Benefits) account

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	Premium		USD 1,5	00.00
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Home	Account	Health	AIA Vitality	Wallet
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Individual policy account

MPF / ORSO / Macau Pension account

Group Insurance (Employee Benefits) account

Group Insurance (Employee Benefits) account



Make sure you have selected "Group Insurance". Select the relevant information, then tap "Search".

Account Overview INDIVIDUAL LIFE MPF/ORSO/MACAU PENSION GROUP INSURANCE	
Policy Number <u>Clear All</u>	Options included:
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Last 12 months 🔹	Coverage Letter O
Category Claims Letter	e-Guide O
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Select the document you wish to view and/or download

INDIVIDUAL LIFE MPF/ORSO/MACAU PENSION GROUP INSURANCE	
Policy Number	<u>Clear All</u>
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Date Period	
Last 12 months	•
Category	
Explanation of Benefits/Medical Exp	oens ▼
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Explanation of Benefits	E PDF
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Individual policy account

MPF / ORSO / Macau Pension account

Group Insurance (Employee Benefits) account

Group Insurance (Employee Benefits) account



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	GCS				Date 日期 Family ID 家庭編號 Certificate No 证書編號 Member Nam 會員姓名 Policy No 專體編號	2			
Dear Member,									
Your recent claims were being 1. The claims are payable and bank account; OR	processed as follow: the payment is either made by che	que which is attacl	hed herewith, or by	electronic fund t	ransfer into yo	ur designated			
If you have any question regan 間下近期之賠償申請情況 1.申請已被接納,賠償為 2.申請不被接納,有關原 如有任何查詢,請聯絡會	ding this Explanation of Benefits, 如下: 随时的支票或經電子轉帳直 因已列明於本通知書之下方 「員熟線 (852)2200 6230。	please contact our 接存人閣下指行 。	member services hs 記之銀行戶口:)	tline (852)2200 Ř	6230.				
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Anniversary Sta	atement 週年通知書	
	STATEMENT DATE (mm/dd/yyyy) 通知書印發日期(月/日/年)	: 12/21/2027
LEUNG ZOWZ CRDV	POLICY NO. 保單號碼	: B360528811
BAY V 74/B FAZ 8	POLICY OWNER 保單持有人	: LEUNG ZOWZ CRDV
PH3 WHAMPOA GDN	POLICY ANNIVERSARY DATE 保單调年日	: 12/20/2027
HUNG HOM KLN	POLICY DATE 保單日期	: 12/20/2010
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