AIA Connect

Activate/Change AIA Vitality Membership for Group Insurance Account

AIA

AIA Connect

11:13

HEALTHIER. LONGER.
BETTER LIVES
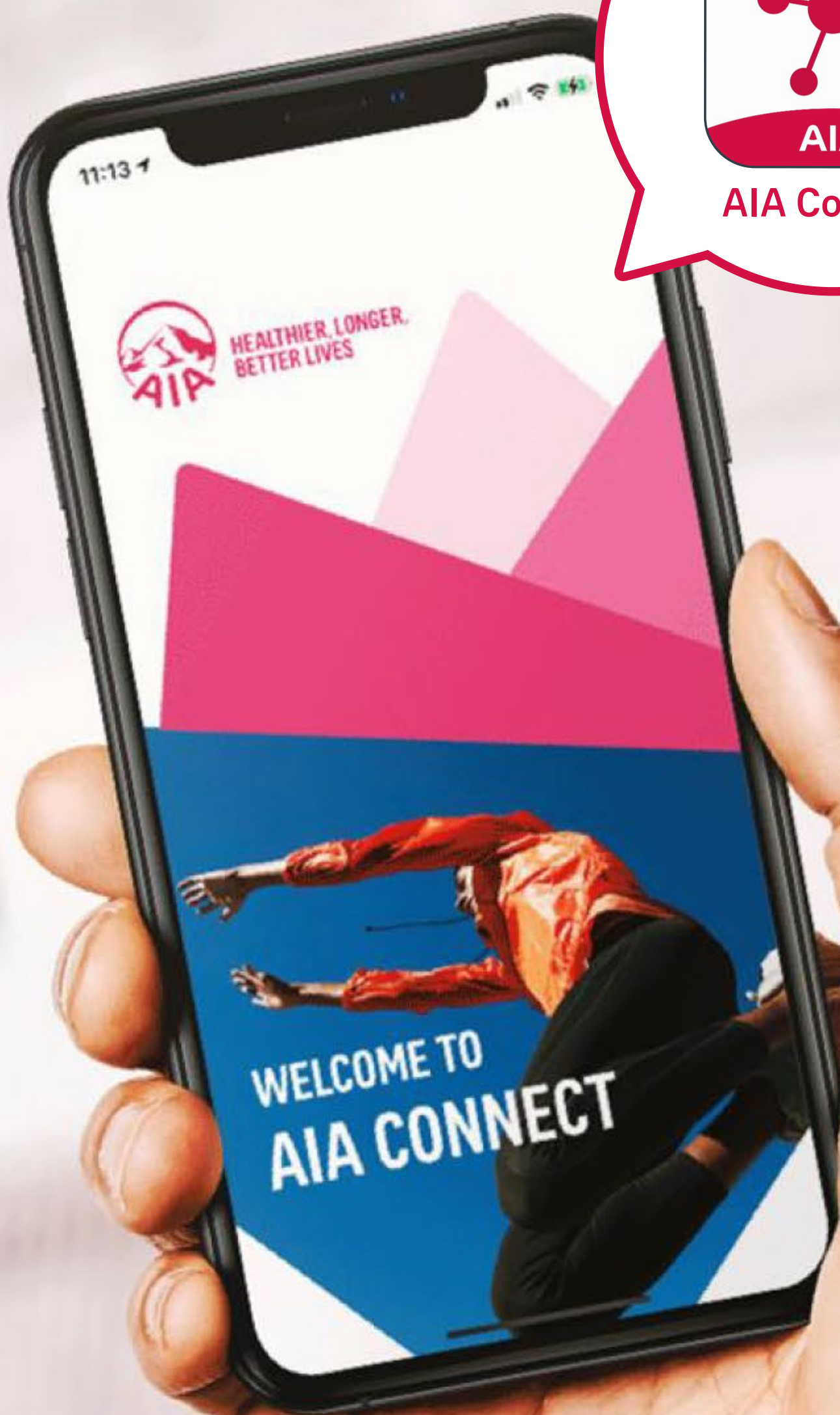
WELCOME TO
AIA CONNECT

Contents

Please tap the page you would like to view:

Activate AIA Vitality Membership*

Change of AIA Vitality Membership*

You may apply for the change through either one of the following procedures:

* The members of AIA Vitality must be 18 years old or above and must be the insured members of an in-force AIA group insurance policy.

Activate AIA Vitality Membership

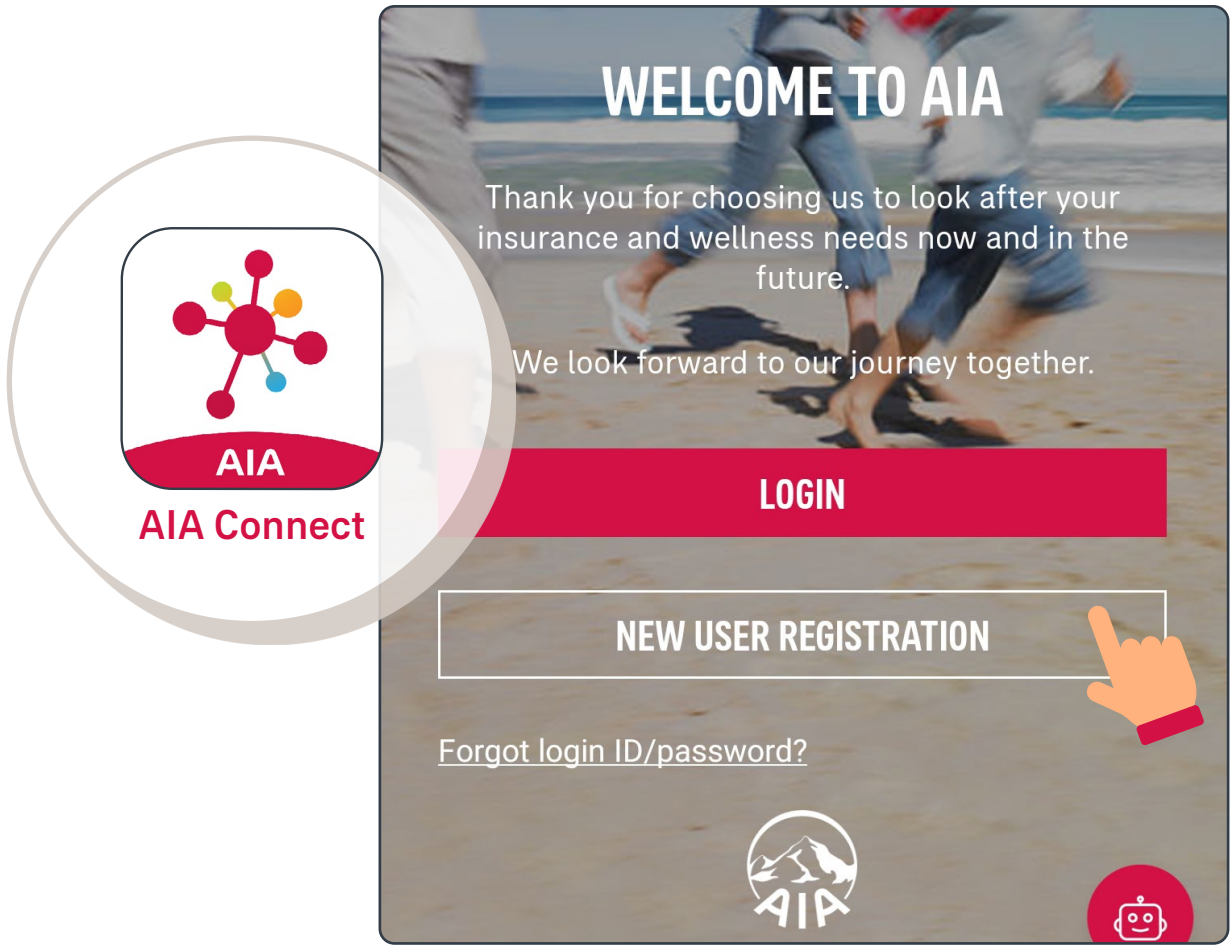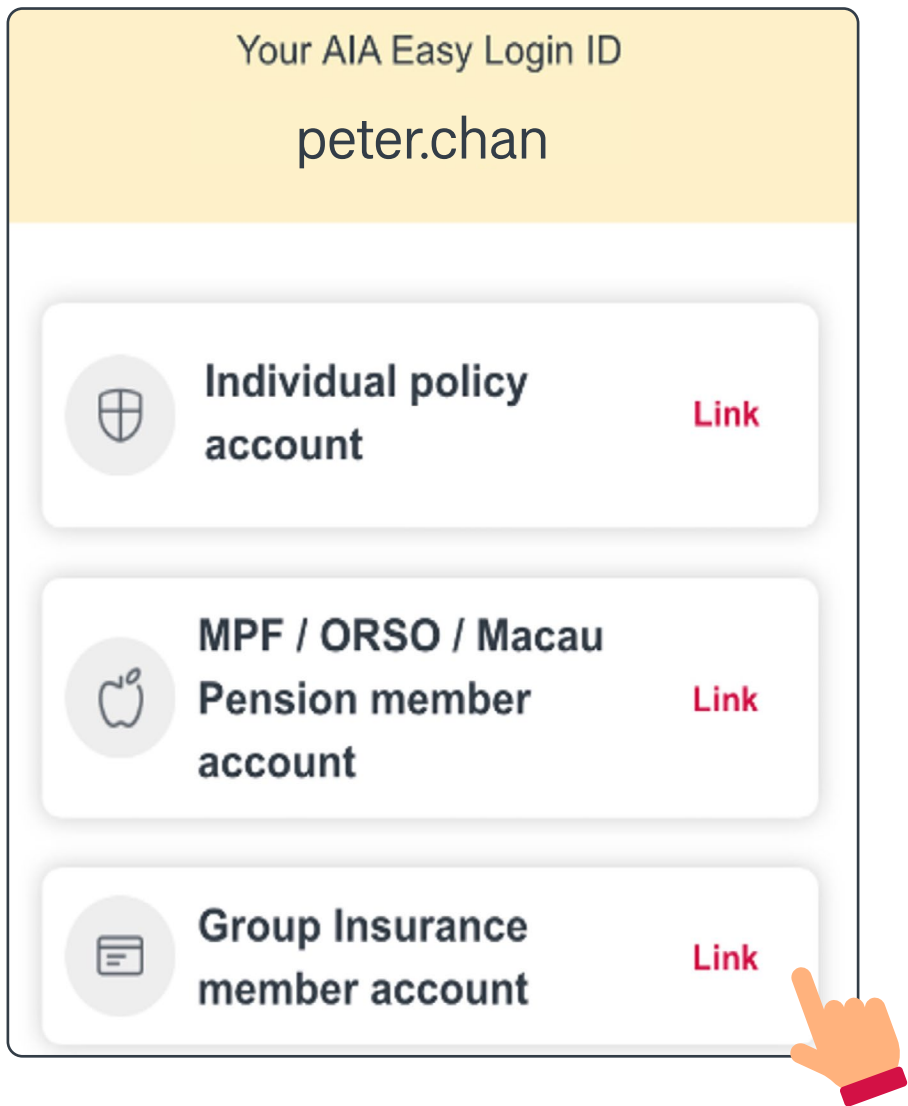**1** /7 Scan the QR code or tap the links below to download

or

AppGallery: HK and Macau users

Activate AIA Vitality Membership

2/7 Open AIA Connect and select "New User Registration", then follow the instructions to complete the registration#.

3/7 After completing "New User Registration", follow the instructions to link your group insurance member account#.

If you need further assistance, please click here to read "AIA Connect – Account Maintenance".

Activate AIA Vitality Membership

4/7 If you are an eligible Corporate Vitality member, the system will ask you to activate the AIA Vitality membership. Please select "Continue" for membership activation.

AIA VITALITY ACTIVATION

AIA VITALITY ACTIVATION

As part of your group insurance benefit, your AIA Vitality membership is available now. Please click "Continue" for membership activation.

CONTINUE

NOT NOW

5/7 Follow the instructions to fill in your information, and select "Confirm".

AIA VITALITY ACTIVATION

Please input the following information for AIA Vitality activation
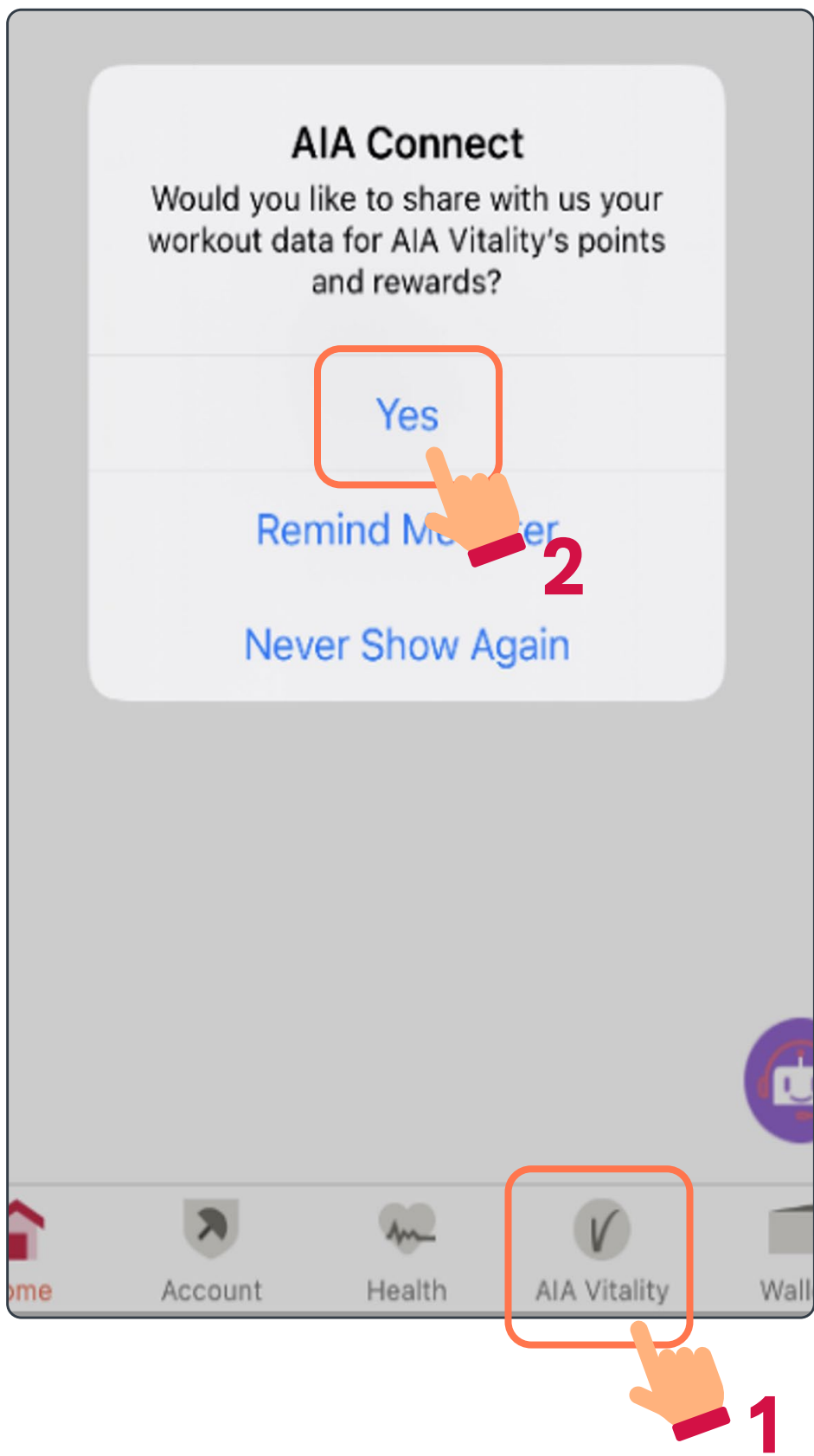
❓

✓ **HKID CARD NO** | **OTHER ID**

HKID Card No

CONFIRM

Activate AIA Vitality Membership

6 /7 When you log in to AIA Connect again, select "AIA Vitality" at the bottom of the page. The system will ask if you agree to share your exercise data. Please select "Yes" to earn AIA Vitality points and rewards in the future.

Click here to learn more about the mobile apps and fitness devices that can be linked to AIA Vitality

Activate AIA Vitality Membership

7/7 Upon completion, you can start earning points and enjoying an array of rewards and offers.
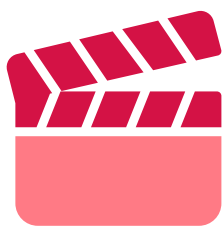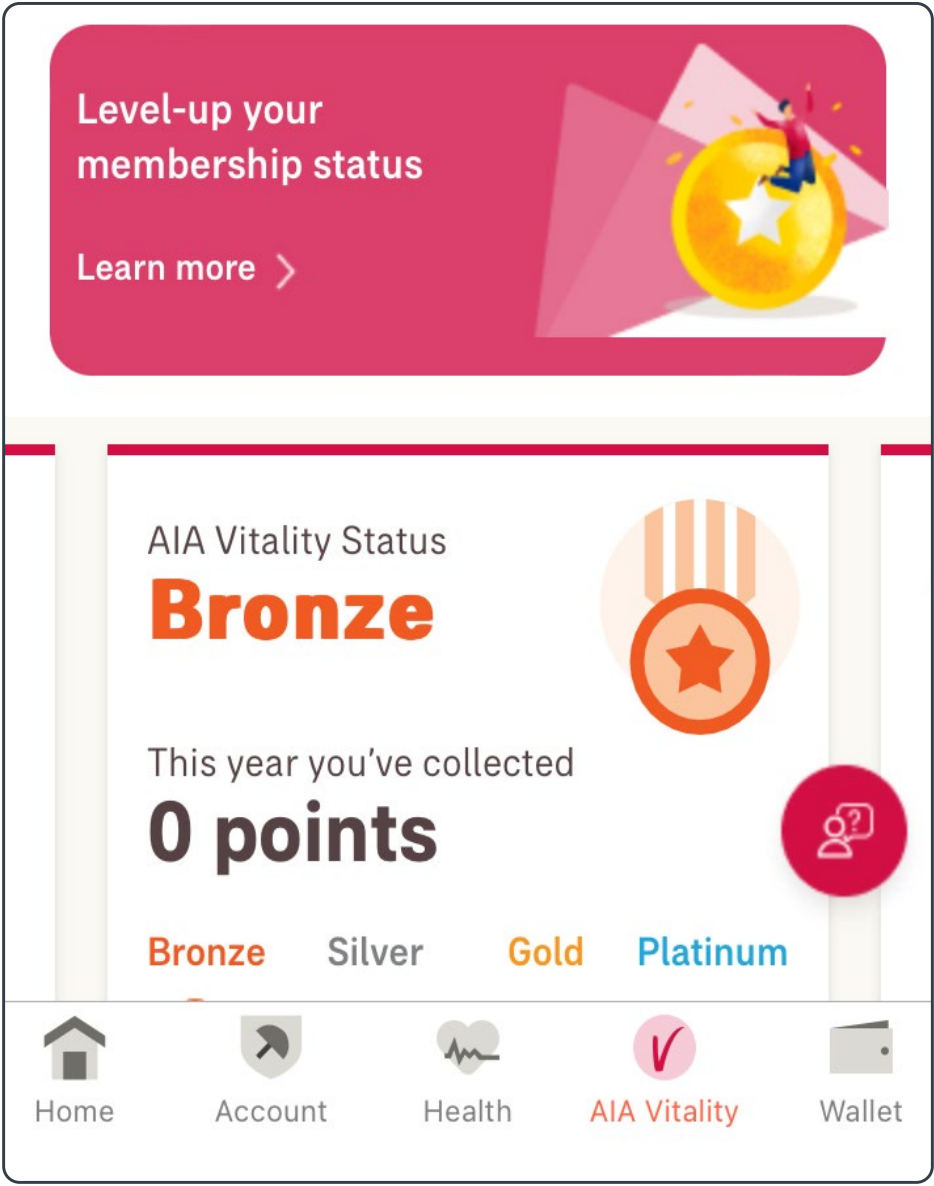

You can also <u>click here</u> or scan the QR code below to watch the tutorial video

| **Account Summary**	Account Maintenance

Account Summary

When applying membership conversion, your account must have already been successfully linked to the membership of AIA Vitality and group insurance member account.

1 /4 Open the AIA Connect mobile app, select "Account Summary" on the homepage and choose "Group Insurance".

Account Maintenance
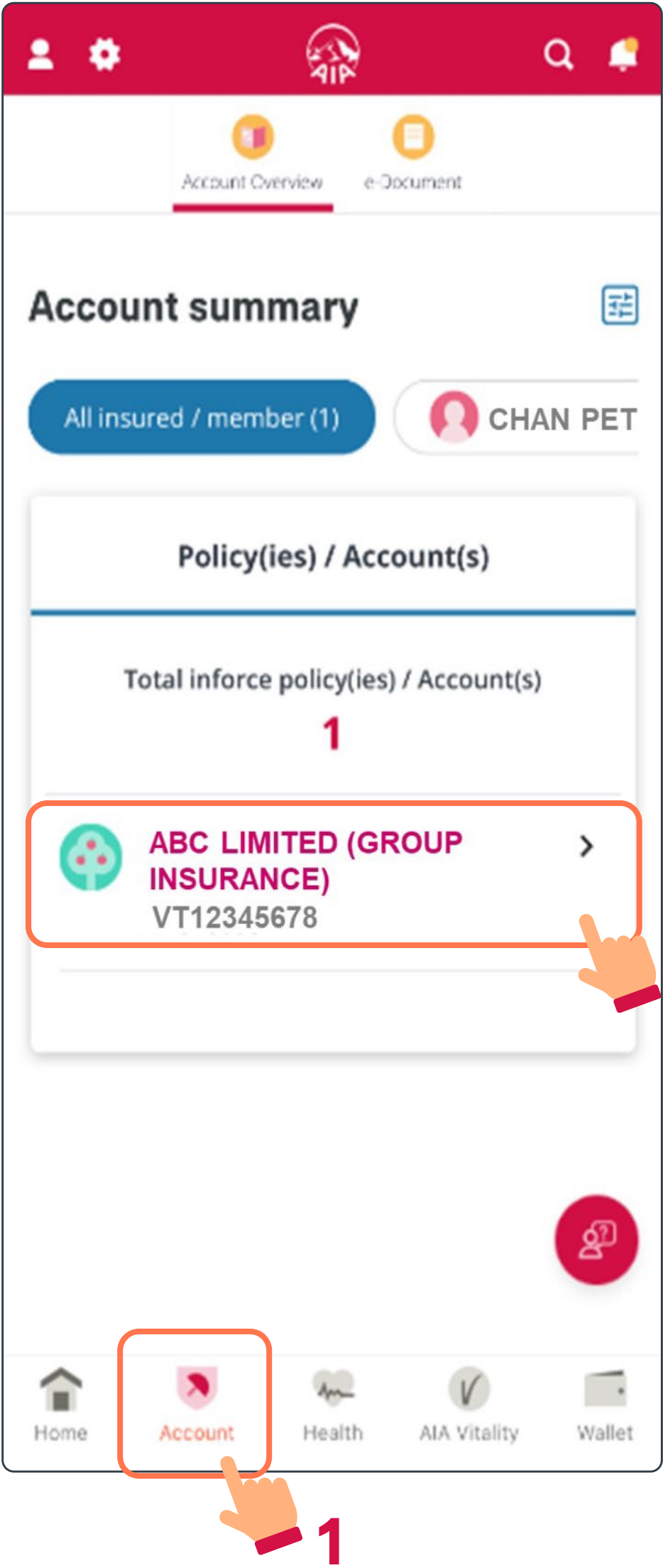
Account Summary

2/4 If you fulfil the requirement of changing your membership^, the system will remind you to apply for the change. Please select "Change".
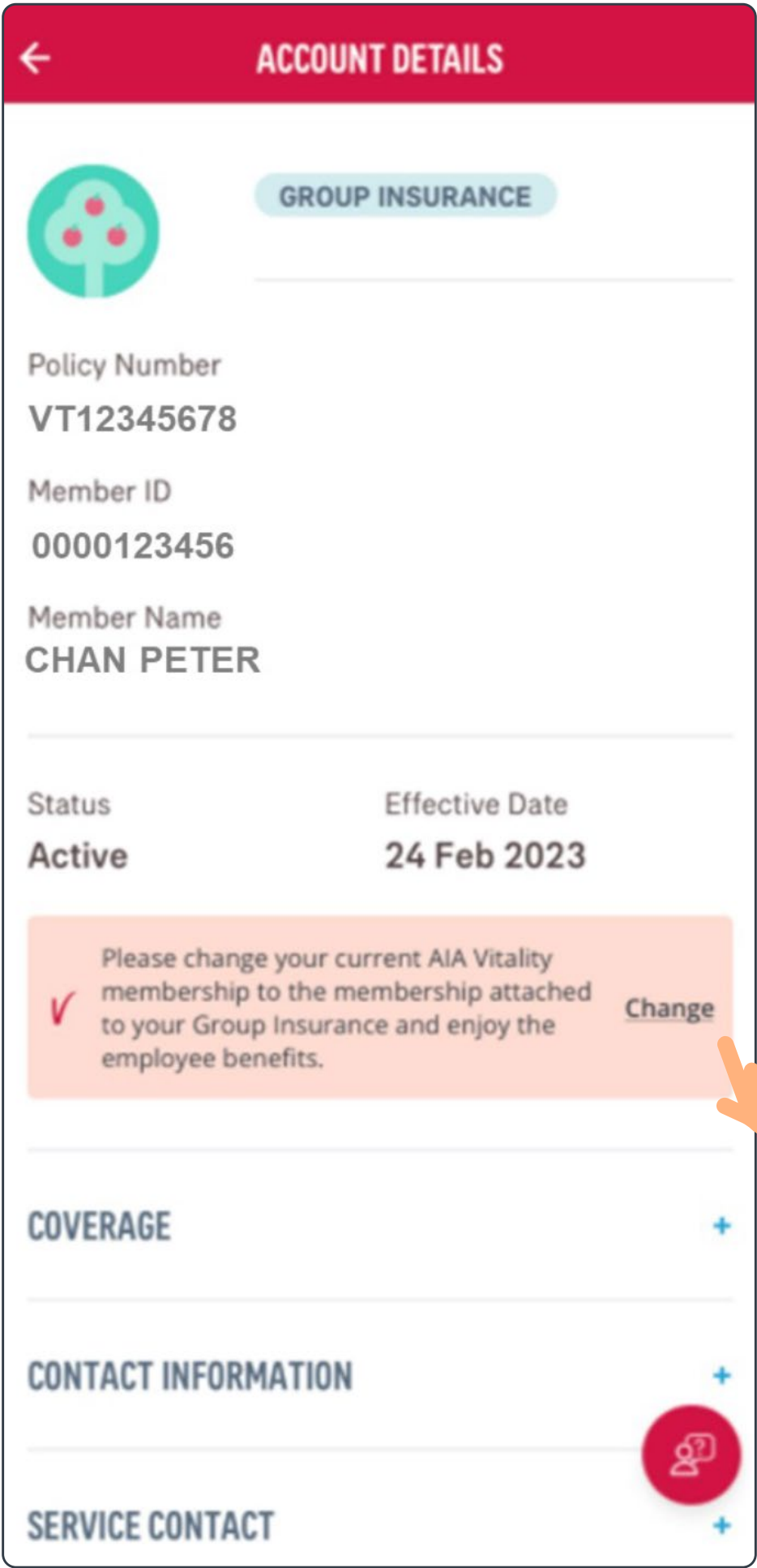
^ Change from individual version to corporate version or switch the Group Insurance (Employee Benefits) account (from employer A to employer B and already joined AIA Vitality)

Note: The application for the change of your current AIA Vitality membership with effect from next membership anniversary date and subject to your eligibility

Account Summary

Account Maintenance

Account Summary

3/4 Select "Change" for confirmation

Account Summary	Account Maintenance

Account Summary

4/4 Upon completion, please log back in to your account.

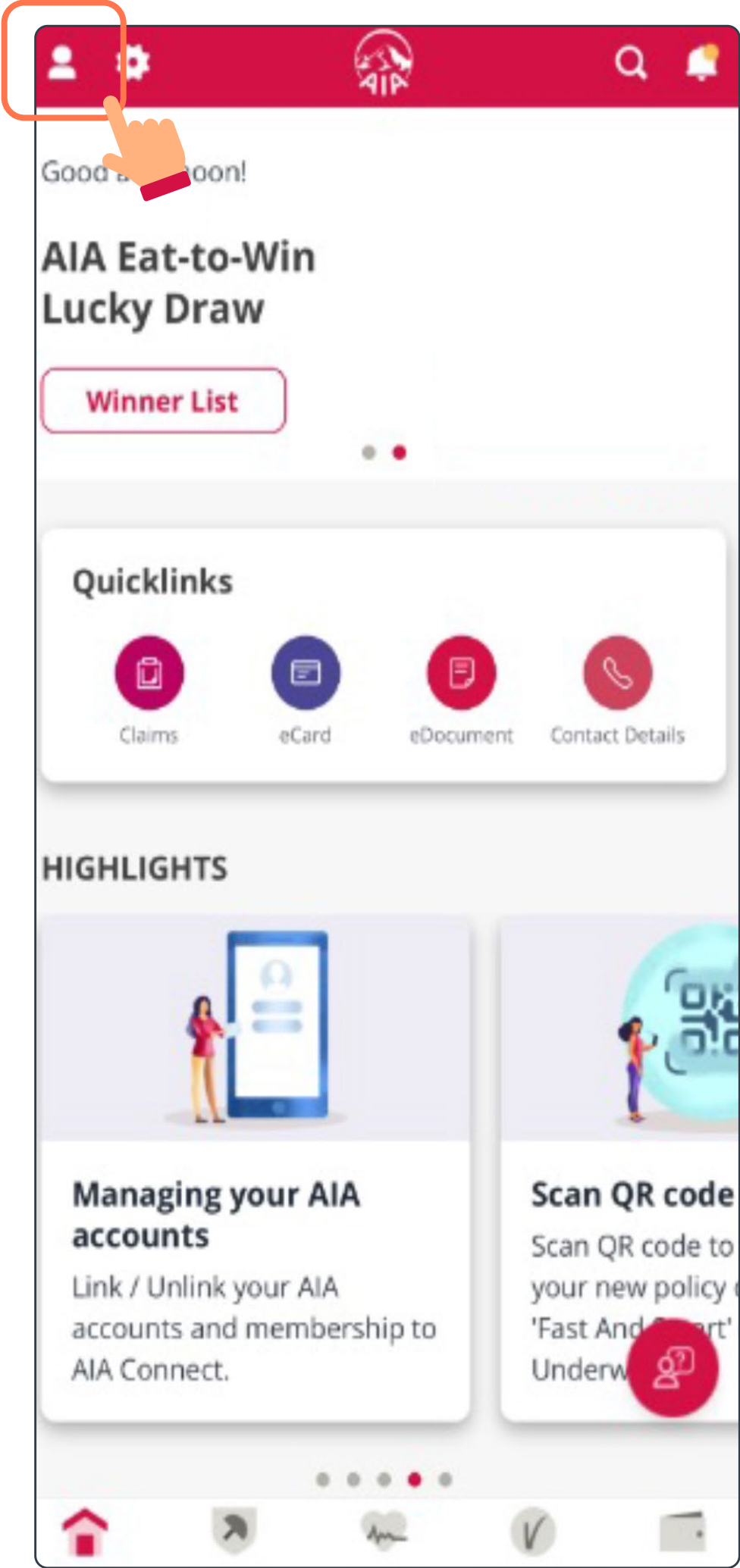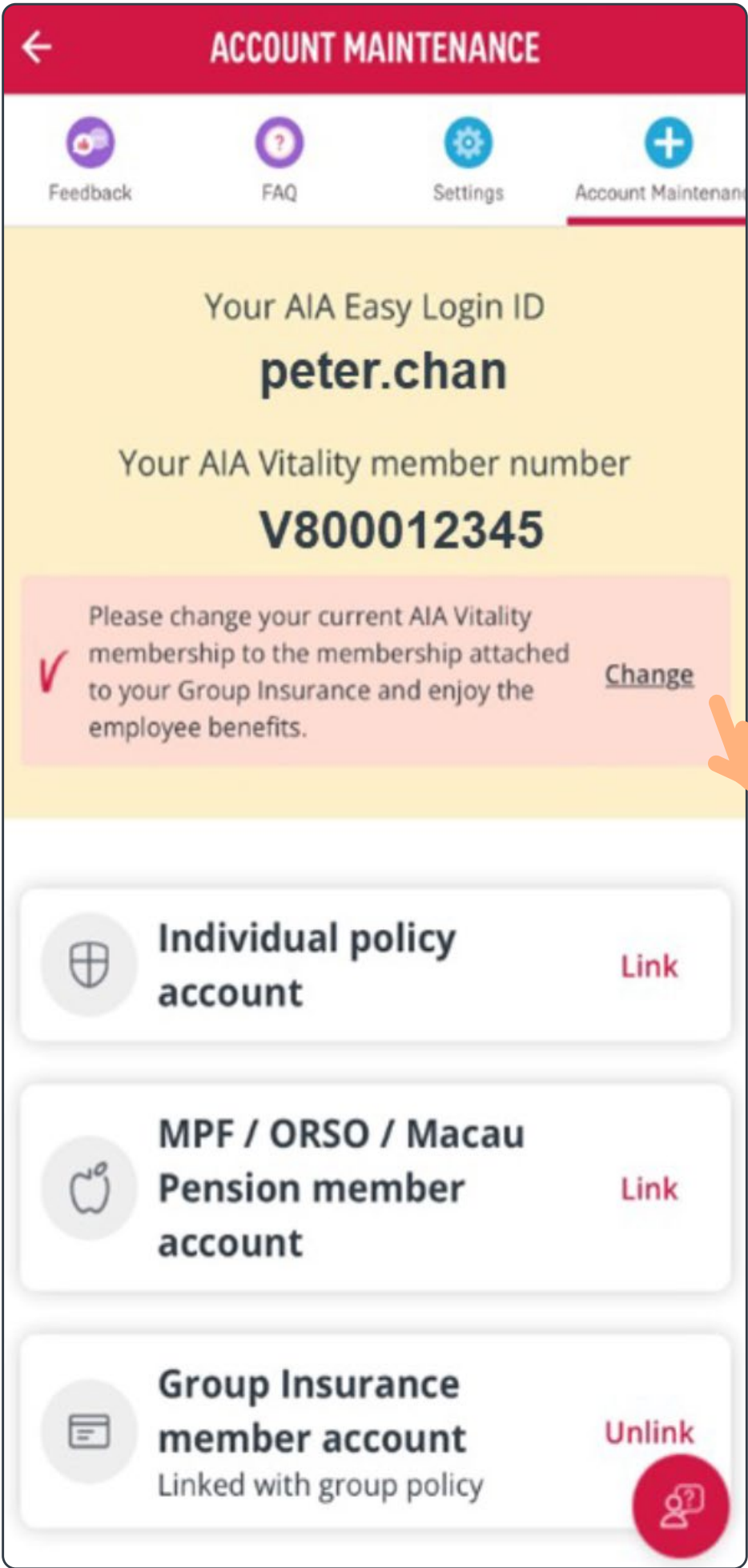| Account Summary	**Account Maintenance**

Account Maintenance

💡 When applying membership conversion, your account must have already been successfully linked to the membership of AIA Vitality and group insurance member account.

1 **/4** Open the AIA Connect mobile app, then select the "Profile" icon on the top left corner of the homepage

Account Summary	**Account Maintenance**

Account Maintenance

2 /4 If you fulfil the requirement of changing membership^, the system will remind you to apply for the change. Please select "Change".

^ Change from individual version to corporate version or switch the Group Insurance (Employee Benefits) account (from employer A to employer B and already joined AIA Vitality)

Note: The application for the change of your current AIA Vitality membership with effect from next membership anniversary date and subject to your eligibility

Account Summary   **Account Maintenance**

Account Maintenance

3/4 Select "Change" for confirmation

AIA Vitality Change Membership

According to our record, you are already an AIA Vitality member . Please click "Change" to change your current AIA Vitality membership to the membership attached to your Group Insurance and enjoy the employee benefits.

Change

Remind me later

Account Summary	**Account Maintenance**

Account Maintenance

4/4 Upon completion, please log back in to your account.

Membership Changed Successfully

You have successfully applied for change of your current AIA Vitality membership to the membership attached to your Group Insurance with effect from next membership anniversary date and subject to your eligibility for the employee benefits.

If you have any questions, please contact the AIA Vitality Hotline on 2232 8282 in Hong Kong / 0800 315 in Macau. You can also email us at hk.vitality@aia.com.

In order to view the additional policies and/or accounts binded to your Easy Login ID. Please login again.

Re-login now