

LIFE INSURANCE – MEDICAL PROTECTION
MEDICAL GREEN PASSAGE

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Priority appointment booking privilege at medical facilities
in mainland China



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AIA International Limited
(Incorporated in Bermuda with limited liability)



HEALTHIER, LONGER,
BETTER LIVES

Your Medical Green Passage

AIA introduces the Medical Green Passage which is tailored for those who needs healthcare services in mainland China. It brings you a unique healthcare booking experience, including priority appointment booking services and shortened wait times to expedite your access to medical care. The service is managed by an independent third-party company.

Medical Green Passage The VIP medical service in mainland China



Priority booking service at designated healthcare facilities in mainland China (including 3A graded public hospitals)



Extensive network covering major municipalities and major cities in mainland China, such as Beijing, Shanghai, Shenzhen and Guangzhou



24-hour reservation hotline in Mandarin, Cantonese and English



Secure out-patient/
in-patient services



Time-saving

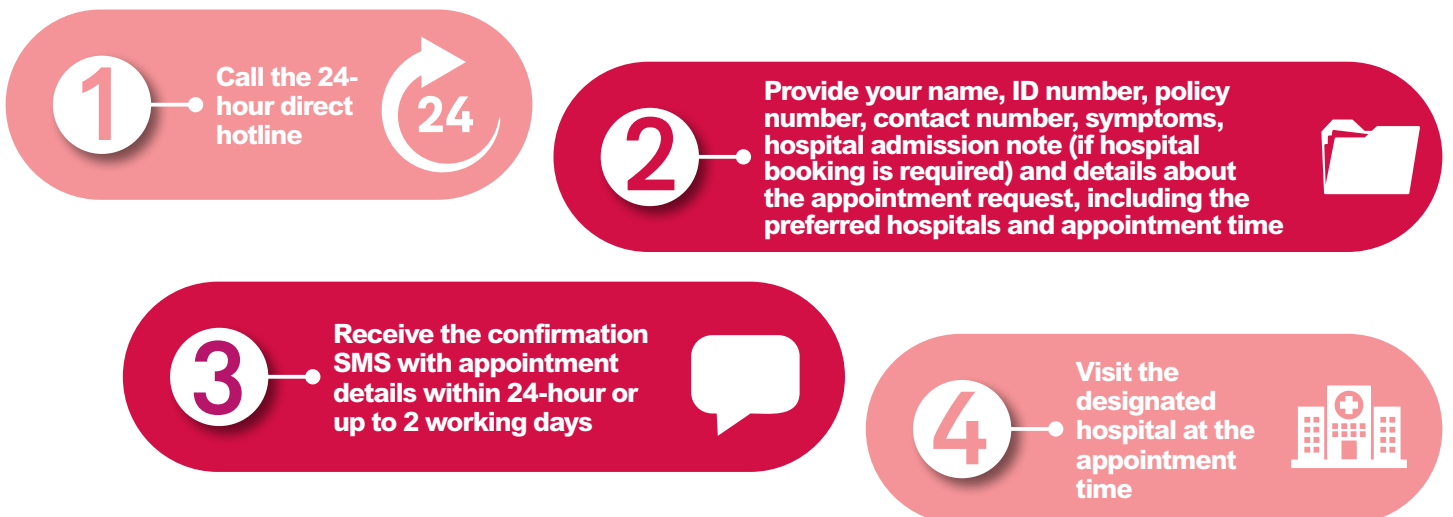


No medical proof
required



No extra cost required to
enjoy this service

Simple reservation process – just a phone call away



Case Sharing



Young professional Mandy lives and works in Shanghai. She was suffering from chest pain for a long time and took painkillers to relieve the pain. The painkillers eventually became ineffective, so she decided to consult a respiratory specialist or cardiologist in a 3A hospital in Shanghai. However, she discovered that it would take her a few hours to queue for an appointment without a guarantee of being able to secure one.

Her chest pain had a heavy impact on both her work and rest so she desperately wanted to receive treatment as soon as possible. Therefore, she contacted **AIA Medical Green Passage service hotline** to assist with making a reservation.

After using Medical Green Passage Service, Mandy...

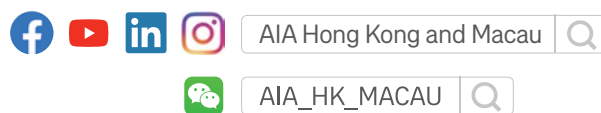
- ✓ **Received a confirmation SMS within 1 working day**
- ✓ **Consulted a cardiologist in a Shanghai 3A hospital and received a detailed examination along with relevant tests and scans 3 days later**



In addition to saving the appointment wait time, the Medical Green Passage Service was also able to reserve the medical appointment according to one's schedule and preference. This service is not only convenient, but it also provides a peace of mind with a quicker access to treatment.

Please call Medical Green Passage hotline for details

Hotline 📞 **(852) 2200 6341**
 📞 **4008428013 (Mainland China Toll Free Number)**
 🌐 **www.aia.com.hk/medicalgreenpassage**



Important Note:

1. Medical Green Passage Service is provided by Inter Partner Assistance Hong Kong Limited ("IPA"). IPA is an independent third-party company. AIA shall not be responsible or liable for any medical service, product and solicitation effort provided by IPA, which is not sold or marketed by AIA.
2. Eligibility for service is subject to evaluation by AIA and IPA and the services provided are subject to the terms and conditions of IPA.
3. With customer's informed consent, IPA will use the customer's personal particulars for appointment booking only.
4. IPA will only assist qualified Insured to arrange outpatient / inpatient booking at the designated Medical Green Passage Network Hospital. Apart from the costs related to the hospital booking, all medical costs shall be borne and settled by the Insured directly to the medical facilities.
5. IPA or AIA may revise the selection and number of hospitals in the list of Medical Green Passage Network Hospital.
6. AIA has the absolute discretion to terminate the Medical Green Passage at any time without prior notice.

"AIA" or "we" herein refers to AIA International Limited (Incorporated in Bermuda with limited liability).

