



#### **AIA Hong Kong**

AIA Hong Kong Tower,  
734 King's Road,  
Quarry Bay, Hong Kong  
T: (852) 2881 3333

AIA.COM.HK

## **Media Release**

### **AIA Wins Multiple Awards for Equal Employment Advocacy for Persons with Disabilities**

Hong Kong, 20 March 2018 – AIA is committed to promoting equal employment opportunities for persons with disabilities (PWDs) to create a more inclusive Hong Kong. The Company recently received several awards in recognition of its achievements in the area.

#### Talent-Wise Employment Charter and Inclusive Organisations Recognition Scheme

The Talent-Wise Employment Charter and Inclusive Organisations Recognition Scheme (The Scheme) is jointly organised by the Labour and Welfare Bureau, the Rehabilitation Advisory Committee, the Joint Council for People with Disabilities and the Council of Social Service with the aim of promoting the employment for PWDs and creating inclusive workplaces. AIA won the “Friendly Employment Award” and the “Outstanding Inclusive Team Award” in the Scheme of 2017-18.

The “Friendly Employment Award” recognises inclusive organisations which utilise the ability of employees with disabilities effectively and thus unleashing their potential and facilitating their sustainable development; and encourage their business partners to employ PWDs. AIA has set up a MPF customer service team and recruited Ms. Gigi Yiu, who is hearing and vocally impaired, as a customer service associate to serve customers with hearing disabilities using sign language. She also inspired AIA to develop a sign-language video-call service that enables customers with disabilities to manage their MPF or make MPF investments enquiries at home.

The “Outstanding Inclusive Team Award” recognises those teams which actively build an inclusive working environment to assist PWDs to adapt and integrate into the workplace. With a view to building an inclusive workplace, AIA has joined hands with several non-profit organisations to offer workshops for employees to improve their communication skills with PWDs. Meanwhile, AIA provides appropriate and adequate support for employees with disabilities with the goal of creating an outstanding inclusive team.

#### Life Driver Selection

AIA also received the “Friendly Corporation Award” at Bamboos Life Driver Selection 2017 in recognition of its efforts to promote the employment of PWDs. At the same time, Ms. Gigi Yiu was presented with the “Life Driver” distinction for her strenuous determination in overcoming the physical obstacles in her daily and work life.

Mr. Peter Crewe, Chief Executive Officer of AIA Hong Kong & Macau, said, “AIA is committed to contributing to society through various community activities, helping people live healthier, longer, better lives. Over the past two years, we have been promoting the employment of PWDs through our LET'S WORK TOGETHER Campaign in various aspects, such as hiring PWDs as well as working with corporate clients and business partners who share the same value to provide internship opportunities and diversified training for higher-educated PWDs. PWDs are important members of our community and we should be aware of their needs. Going forward, we will continue to spread the message of equal employment and encourage PWDs to develop their potential.”



Ms. Elaine Lau, Chief Corporate Solutions Officer of AIA Hong Kong and Macau (middle), Ms. Gigi Yiu, MPF Customer Service Associate (right) and her supervisor Mr. Sunny Law (left), Assistant Manager, Customer Service receive the “Friendly Employment Award” and “Outstanding Inclusive Team Award” at The Talent-Wise Employment Charter and Inclusive Organisations Recognition Scheme on behalf of the Company.

####

### **About AIA Hong Kong and AIA Macau**

AIA Hong Kong and AIA Macau are subsidiaries of AIA Group Limited. AIA Group Limited established its operations in Hong Kong in 1931. To date, we have over 14,900 AIA financial planners <sup>1</sup>, as well as an extensive network of brokerage and bancassurance partners. We serve close to 2.9 million customers <sup>2</sup>, offering them a wide selection of professional services and products ranging from individual life, group life, accident, medical and health, mandatory provident fund, personal lines insurance to investment-linked products with numerous investment options. We are also dedicated to providing superb product solutions to meet the financial needs of high net worth customers.

<sup>1</sup> as at 31 January 2018

<sup>2</sup> as at 31 December 2017

### **About AIA**

AIA Group Limited and its subsidiaries (collectively “AIA” or the “Group”) comprise the largest independent publicly listed pan-Asian life insurance group. It has a presence in 18 markets in Asia-Pacific – wholly owned branches and subsidiaries in Hong Kong, Thailand, Singapore, Malaysia, China, Korea, the Philippines, Australia, Indonesia, Taiwan, Vietnam, New Zealand, Macau, Brunei, Cambodia, a 97 per cent subsidiary in Sri Lanka, a 49 per cent joint venture in India and a representative office in Myanmar.

The business that is now AIA was first established in Shanghai almost a century ago. It is a market leader in the Asia-Pacific region (ex-Japan) based on life insurance premiums and holds leading positions across the majority of its markets. It had total assets of US\$216 billion as of 30 November 2017.

AIA meets the long-term savings and protection needs of individuals by offering a range of products and services including life insurance, accident and health insurance and savings plans. The Group also provides employee benefits, credit life and pension services to corporate clients. Through an extensive network of agents, partners and employees across Asia-Pacific, AIA serves the holders of more than 30 million individual policies and over 16 million participating members of group insurance schemes.

AIA Group Limited is listed on the Main Board of The Stock Exchange of Hong Kong Limited under the stock code “1299” with American Depositary Receipts (Level 1) traded on the over-the-counter market (ticker symbol: “AAGIY”).

AIA Hong Kong  
Esther Chan  
+852 2100 1416  
[esther-wf.chan@aia.com](mailto:esther-wf.chan@aia.com)