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BETTER LIVES**

AIA Hong Kong
AIA Hong Kong Tower,
734 King's Road,
Quarry Bay, Hong Kong
T: (852) 2881 3333
AIA.COM.HK

Media Release

AIA Donates HK\$10 Million to the Hong Kong Council of Social Service Providing Emergency Support for 10,000 Persons with Disabilities

Expands Special Claim Arrangement for Hospital Cover to Include Four New Community Treatment Facilities

Hong Kong, 18 March 2022 – Following the HK\$30 million donation to Yan Oi Tong through AIA Foundation, AIA is making another donation of HK\$10 million via AIA Foundation to the Hong Kong Council of Social Service (HKCSS) to offer emergency support to people with disabilities who are impacted by the pandemic. The donation will be made in the form of supermarket and dining cash vouchers to be distributed through HKCSS' agency members to 10,000 persons with disabilities, supporting them on purchases of meals and daily necessities to weather the hardship. Moreover, in light of the latest development of the pandemic, AIA announces further expansion of its Special Claim Arrangement for Hospital Cover¹ for eligible customers to include four new community treatment facilities, namely, Tsing Yi Community Isolation Facility, San Tin Community Isolation Facility, Community Isolation Facility on Hong Kong Boundary Crossing Facilities Island of Hong Kong-Zhuhai-Macao Bridge, and Fanling Community Isolation Facility, enabling them to enjoy the same cover as with general hospitalisation.

Mr. Alger Fung, Chief Executive Officer of AIA Hong Kong & Macau and Director of AIA Foundation, said, "We understand that people with disabilities are always battling the problem of unemployment or underemployment, which is exacerbated by the pandemic, making their lives even harder. We are glad to see that different sectors of the society have been lending a hand to help the elderly and the underprivileged, yet support for people with disabilities should not be overlooked. We hope the supermarket and dining cash vouchers are timely and concrete support to ease their burden and stress under the pandemic. Our various support initiatives aim to address the needs of different community groups as we strive to foster a spirit of positivity and mutual support within the society. Let's stand strong and overcome the difficulties together."

AIA has introduced earlier a number of anti-COVID initiatives to support the general public to overcome the pandemic together. In addition to the two charitable donations, which totalled HK\$40 million, made to Yan Oi Tong and HKCSS through AIA Foundation, AIA has implemented a Special Claim Arrangement for Hospital Cover¹ for eligible customers diagnosed with COVID-19, extending cover to include the following community treatment facilities designated by the Hospital Authority, including the Community Treatment Facility at AsiaWorld-Expo, North Lantau Hospital Hong Kong Infection Control Centre, Penny's Bay Quarantine Centre on Lantau Island, and the newly-added Tsing Yi Community Isolation Facility, San Tin Community Isolation Facility, Community Isolation Facility on Hong Kong Boundary Crossing Facilities Island of Hong Kong-Zhuhai-Macao Bridge, and Fanling Community Isolation Facility. Moreover, AIA's "Free Vaccination Side Effect Cover"² launched last year has been extended to 31 December 2022. Other measures include offering "Telemedicine Service"³ to selected customers, staff and financial planners in Hong Kong, and providing Rapid Antigen Test (RAT) Kits to all financial planners and staff based in Hong Kong. The Company will introduce more support measures in a timely manner in response to the development of the pandemic and the needs of different sectors of the community.

AIA Group Limited is incorporated in Hong Kong with limited liability.

"AIA Hong Kong & Macau", "AIA Hong Kong", "AIA Macau" or "the Company" herein refers to the Hong Kong Branch and/or Macau Branch of AIA International Limited (Incorporated in Bermuda with limited liability).

"Hong Kong" and "Macau" herein refer to "Hong Kong Special Administrative Region" and "Macao Special Administrative Region", respectively.

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AIA and its intermediaries do not have relevant licences and/or qualifications to provide medical services. Some services are provided by independent third-party companies. AIA shall not be responsible or liable for any medical service, product and solicitation effort provided by third-party companies, which is not sold or marketed by AIA. Some services are available to eligible customers only and are subject to the relevant terms and conditions. Customers might need to pay for additional charges. For details, please contact your financial planner. AIA and its intermediaries do not provide any medical advice. You should consult your medical advisors for any professional medical advice.

Remarks:

- 1 Subject to the terms, conditions and benefits of the individual medical and group medical insurance policy contract, customers will be provided with a special claim arrangement of the Hospital Income, Hospital Benefit and Hospital Cash Benefit in the relevant policy subject to contract terms. Moreover, AIA may review the situation in accordance with the development of the epidemic and update the Special Claim Arrangement accordingly. AIA reserves the right to change any terms and conditions or terminate this special claim arrangement for hospital cover without advance notices. In the event of any disputes, AIA's decision shall be final and conclusive. No claim will be payable if the customer is admitted to a community treatment facility designated by the Hospital Authority as a non-COVID-19 confirmed patient.
- 2 The promotion period is from now until 31 December 2022. For details of the Free Vaccination Side Effect Cover, please refer to the terms and conditions.
- 3 Applicable to selected Hong Kong plans and policies only. Please refer to the brochure, policy contract or visit the website for the terms and conditions. The member must be physically present in Hong Kong to access the Telemedicine Service.

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About AIA Hong Kong & Macau

AIA Group Limited established its operations in Hong Kong in 1931. To date, AIA Hong Kong and AIA Macau have close to 19,000 financial planners¹, as well as an extensive network of brokerage and bancassurance partners. We serve over 3.4 million customers², offering them a wide selection of professional services and products ranging from individual life, group life, accident, medical and health, pension, personal lines insurance to investment-linked assurance schemes with numerous investment options. We are also dedicated to providing superb product solutions to meet the financial needs of high net worth customers.

¹ as at 31 December 2021

² Including AIA Hong Kong and AIA Macau's individual life, group insurance and pension customers (as at 31 December 2021)

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About AIA Foundation

AIA Foundation was established in 1995 with the mission to create shared value by promoting charitable activities and driving social and economic development. Affirming its long-term commitment to investing and nurturing our children and youth, AIA Foundation strives to cultivate a healthier and more productive future human capital for Hong Kong. Through a wide variety of activities promoting physical, mental and financial health, and in pursuit of its charitable objectives, AIA Foundation is committed to helping people live Healthier, Longer, Better Lives, while actively supporting the less privileged by means of financial assistance and other charitable events to contribute to the community at large.

AIA Hong Kong
Ms. Esther Chan
+852 2100 1416

Bentley Communications Limited
Mr. Ian Li
+852 3960 1905