



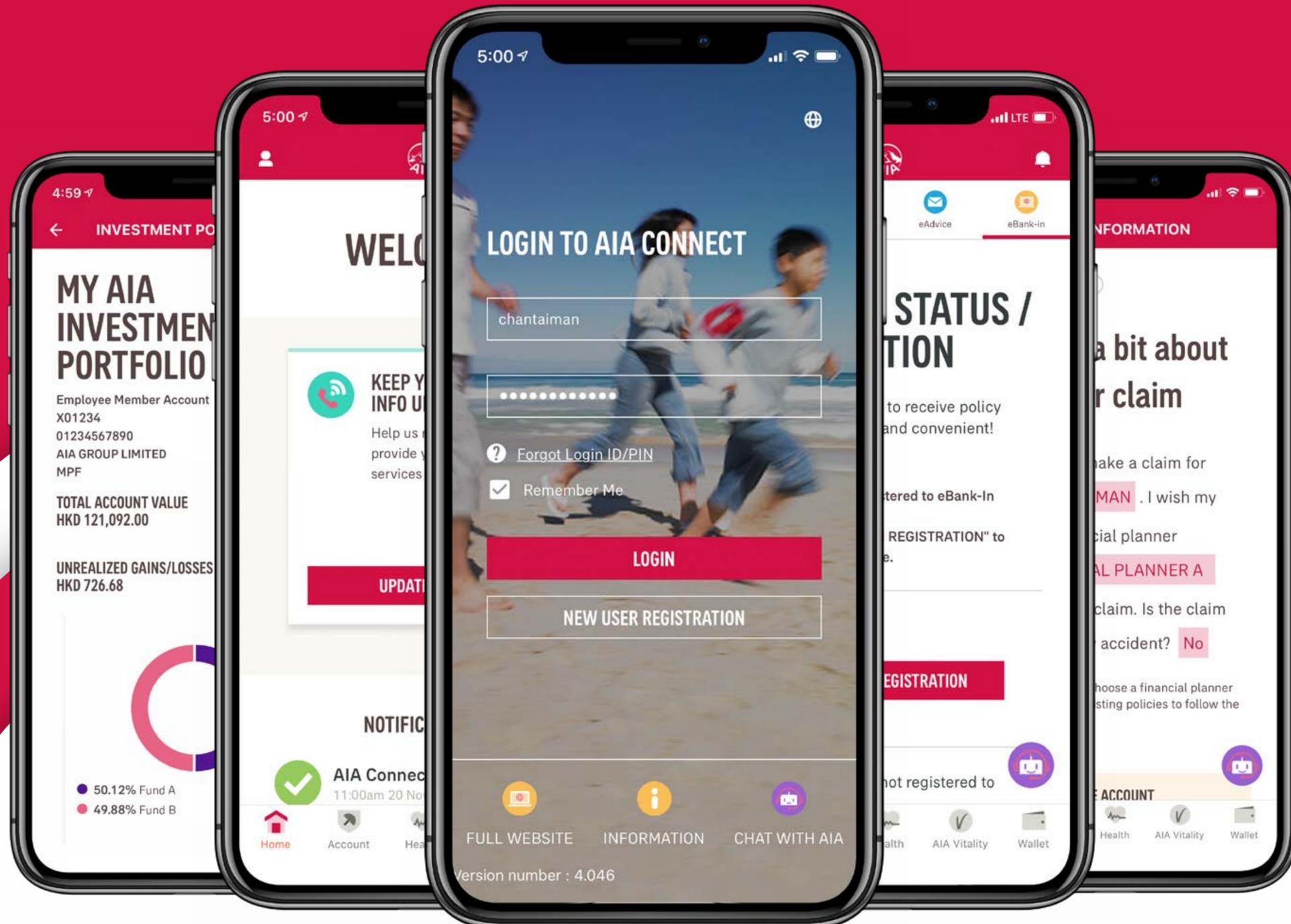
AIA Connect

**Easy to Use. Easy to Connect.
Easy to Transact.**



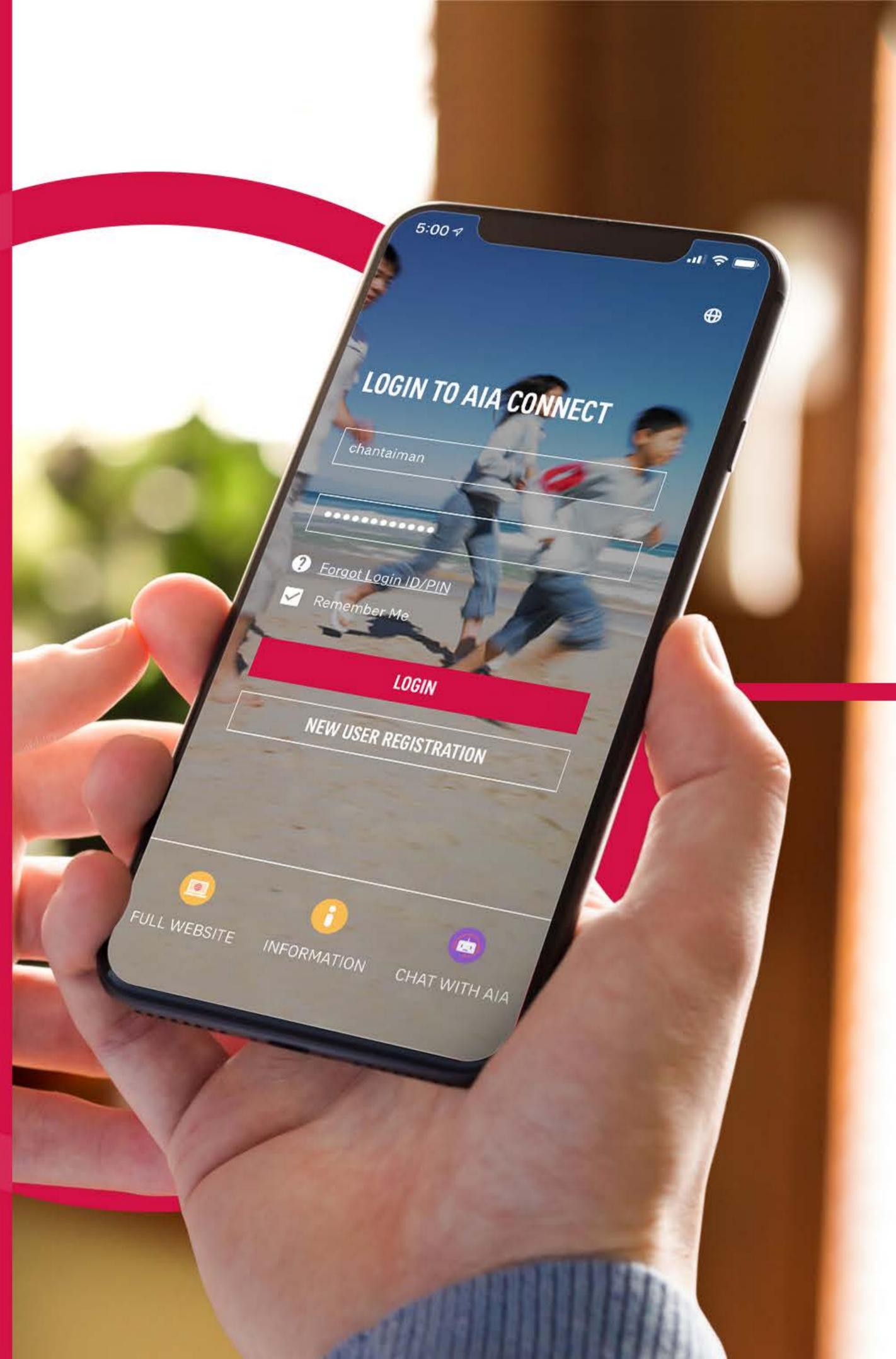
One App that manages all your AIA accounts

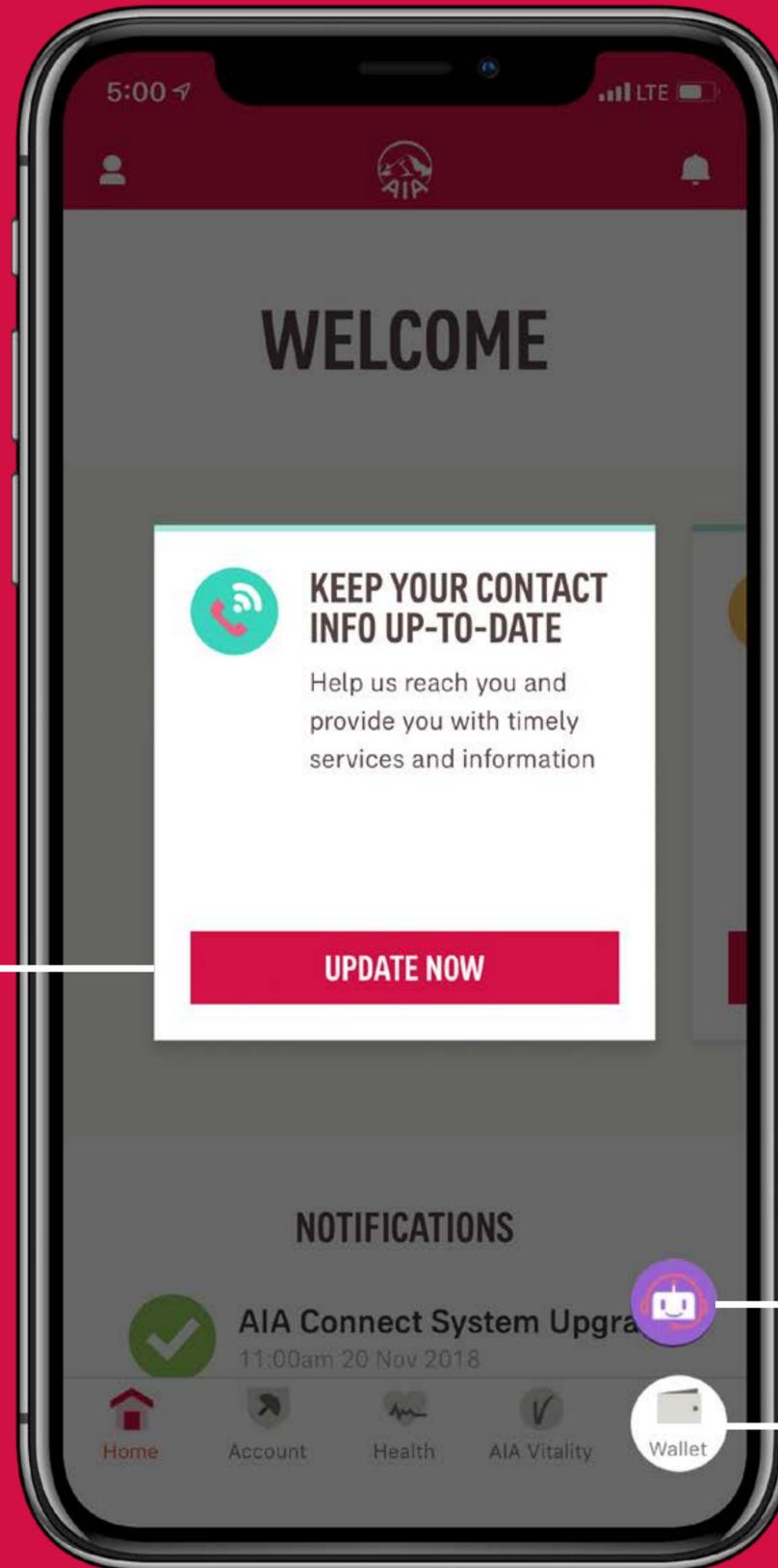
From individual life insurance, group insurance, MPF/pension to AIA Vitality.



AIA Easy Login ID

By enabling Biometric Authentication feature, you can log into all services effortlessly without having to key in your username and password everytime.





ADDRESS INFORMATION

CORRESPONDENCE ADDRESS

91/F
AIA TOWER
183 ELECTRIC ROAD
QUARRY BAY
HONG KONG

CONTACT UPDATE

Moved or changed your phone number recently? Update your contact information easily with AIA Connect. No paperwork needed.

- Supporting document is used to help us to deal with your claims.
- ✓ i. Original receipt(s)
 - ✓ ii. Sick Leave Certificate
 - ✓ iii. Accident / Medical Claim Form Part II
 - ✓ iv. Medical Report(s)
 - ✓ v. ID Card Copy
 - ✓ vi. Claim Payment Details by Other Insurer

AI CHATBOT

Need help with our products and services? Ask any questions you have and this smart Chatbot will answer instantly 24/7.

LOYALTY DELIGHT REWARD **HKD/MOP 500**

Expiry Date: 31 Dec 2018
[Terms and Conditions](#)

WALLET

Check and transfer your e-premium coupons to your family members and friends*! Click below or scan QR code to learn more.

Transferee is an existing "AIA Connect" user



COMMON FUNCTIONS



● INDIVIDUAL LIFE INSURANCE

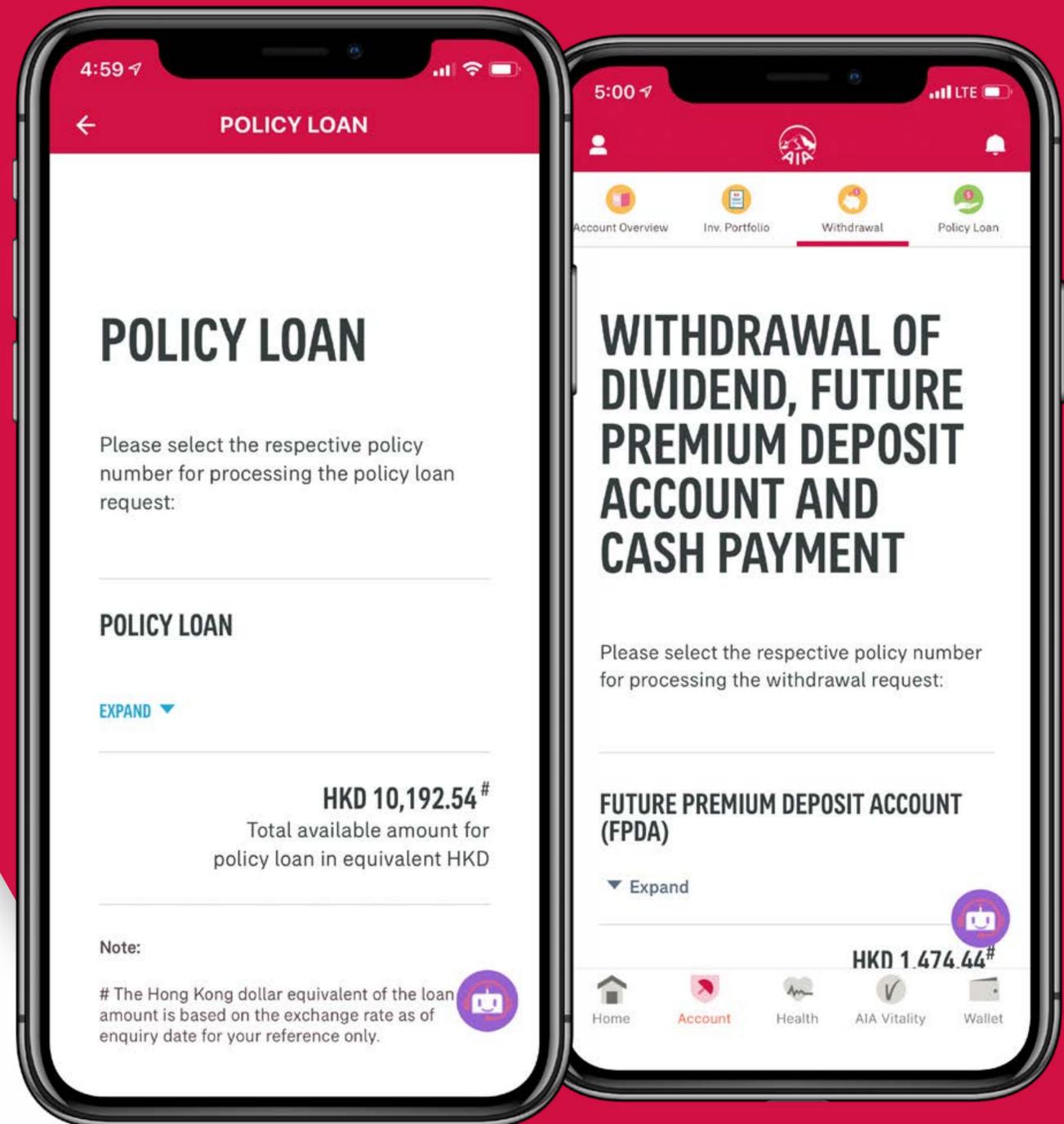
Starting to lose track of all the services you have signed up for?

On AIA Connect, you can check the services and coverage you are eligible for, you can also manage your investments and check your application status anytime, anywhere.

● INDIVIDUAL LIFE INSURANCE

No time for paperwork?

Apply for withdrawal or policy loan directly on AIA Connect. No paperwork needed!

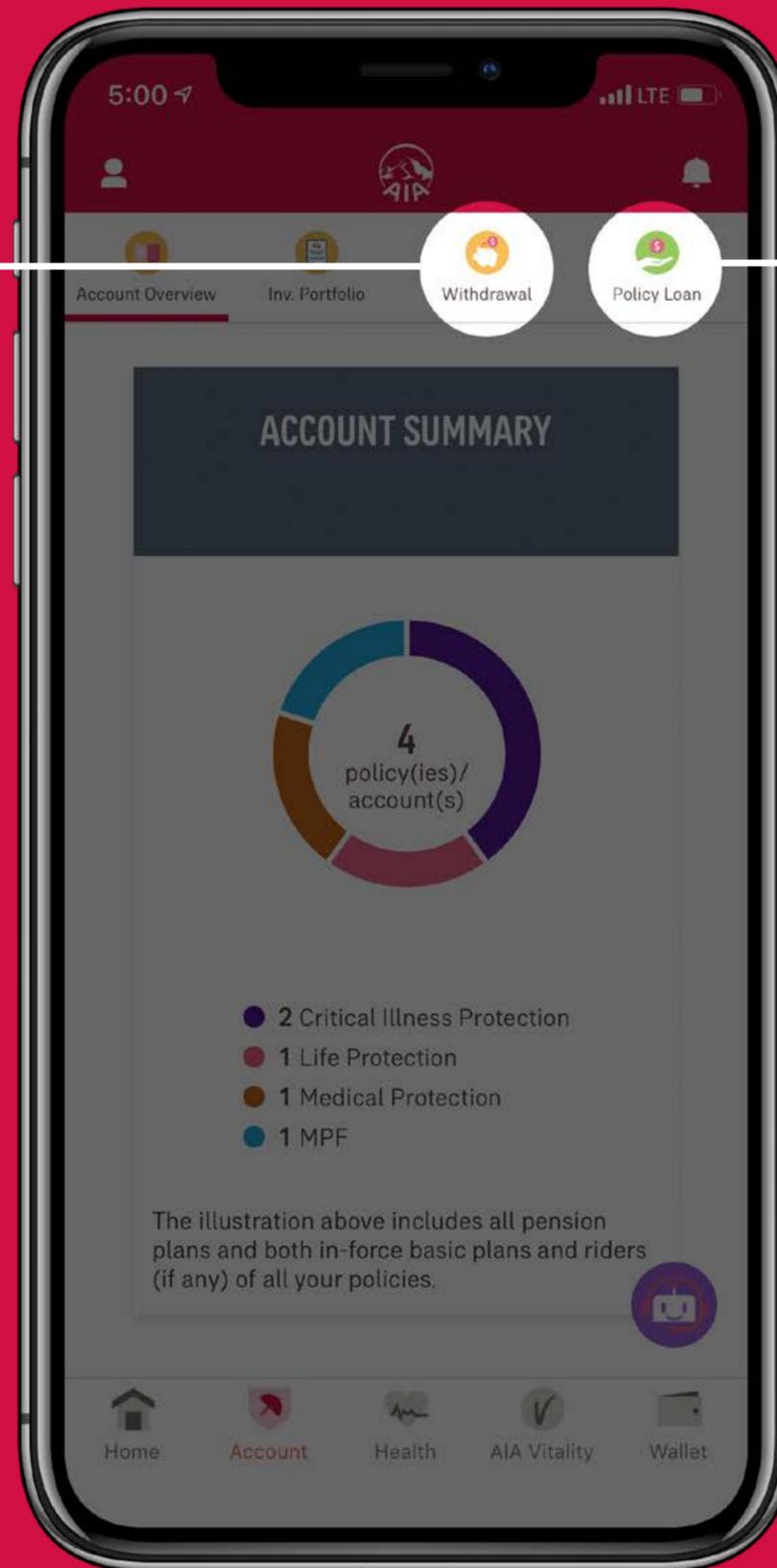


● INDIVIDUAL LIFE INSURANCE

Tired of cashing your cheques at the bank?

Skip the mail box with AIA Connect!
Register eBank-in to receive your money
directly deposited into your bank account,
and register eAdvice to receive your
correspondence(s) electronically.





FUTURE PREMIUM DEPOSIT ACCOUNT (FPDA)

▼ Expand

HKD 1,474.44[#]

Total available amount for withdrawal in equivalent HKD

WITHDRAWAL

Withdraw policy dividend, cash payment or future premium deposit without the need to fill in any forms!

POLICY LOAN

EXPAND ▼

HKD 10,192.54[#]

Total available amount for policy loan in equivalent HKD

POLICY LOAN*

You can apply for policy loan on the app without the hassles.

INDIVIDUAL LIFE INSURANCE

Please enter a new e-Advice email account

Enroll the following inforce policy(ies) to the above e-Advice email account:

Executive Care Pro 2 100
B123456789

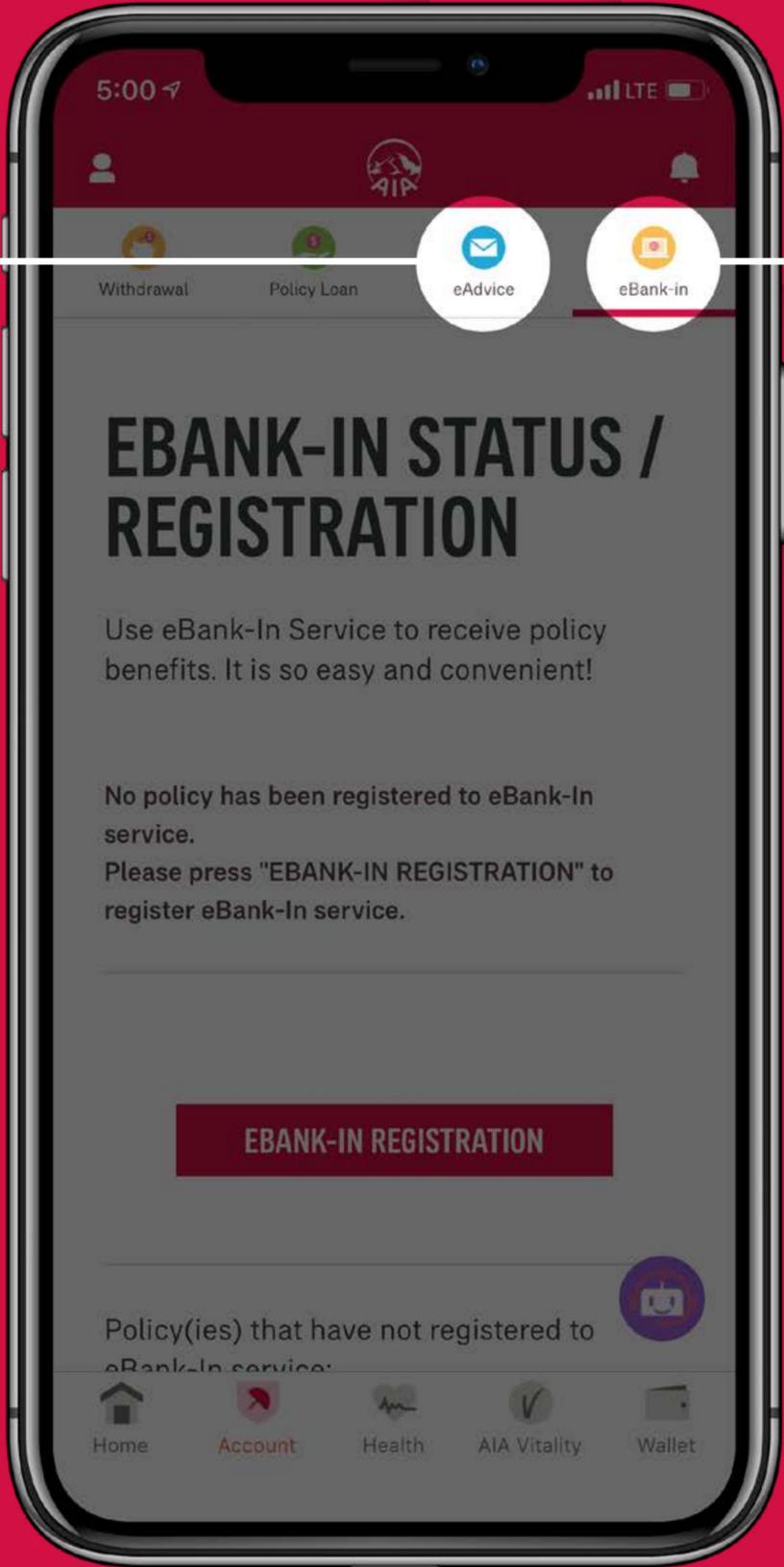
EXECUTIVE LIFE
B123456789

Executive Care Pro 100
B123456789

SELECT ALL

E-ADVICE

Obtain your statements or other correspondences via email instead of physical mail. Save some home space and a lot of effort!



INDIVIDUAL LIFE INSURANCE

Choose an eBank-In Account

Add policy(ies) to the above eBank-In Account:

Executive Care Pro 2 100
B123456789
Nil

EXECUTIVE LIFE
B123456789
Nil

Executive Care Pro 100
B123456789
Nil

UNSELECT ALL

EBANK-IN

Register eBank-in to receive your policy benefit money directly into your bank account. No more cashing in your cheques in the bank!



● MEDICAL INSURANCE

Need to know what you are covered for by your medical Insurance?

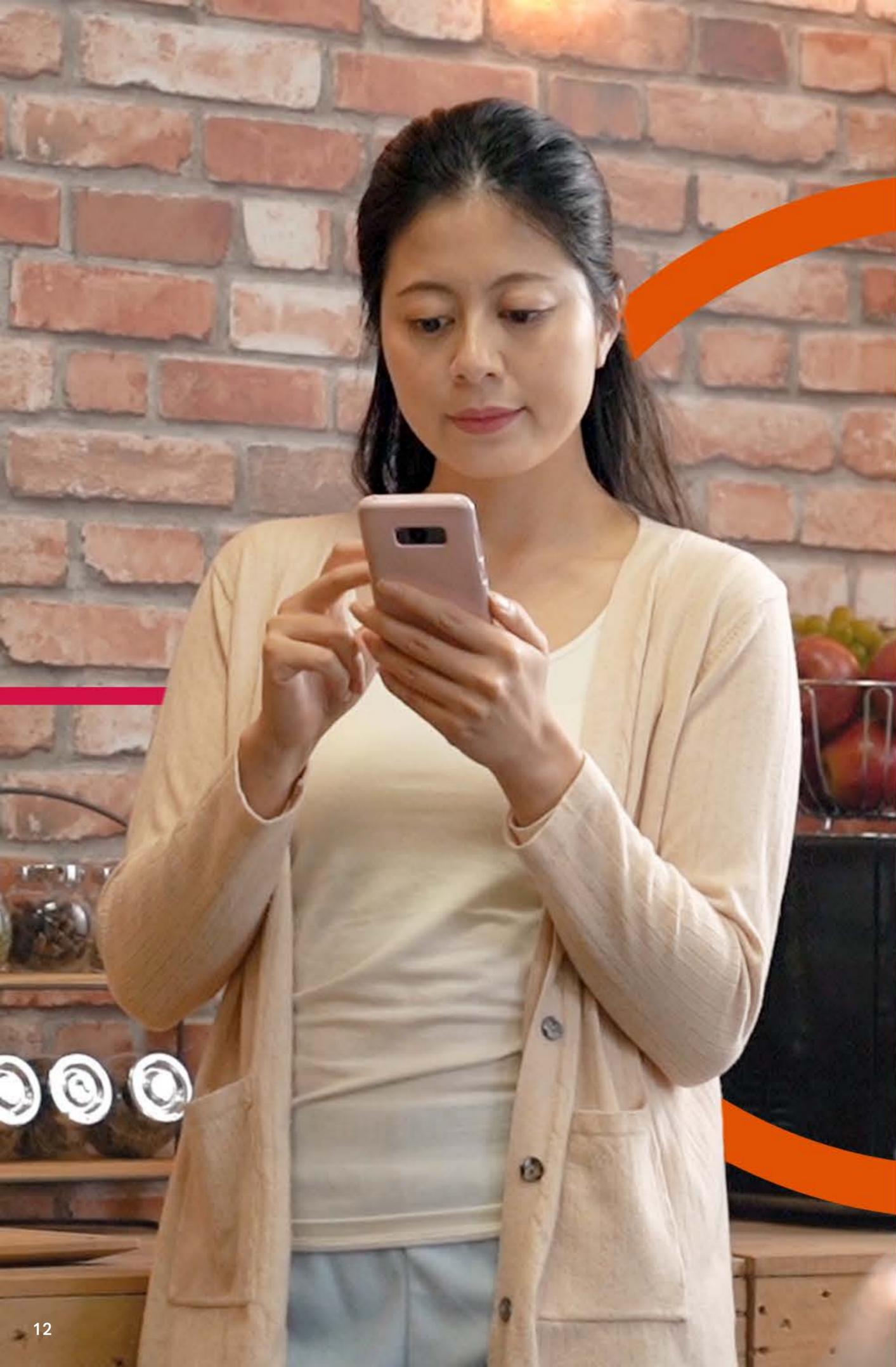
Check your insurance coverage in detail with AIA Connect.

● MEDICAL INSURANCE

Looking for a panel doctor?

Find a doctor with AIA Connect.





● MEDICAL INSURANCE

Have claims to make to your medical insurance?

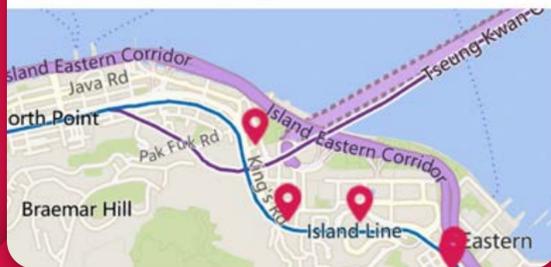
You can submit e-claims for both group and life medical insurances through AIA Connect instead of the paperwork methods.

FIND A DOCTOR

Whenever you are, you can find a doctor with AIA Connect. You can also make an appointment with a specialist doctor under applicable policies.

FIND DOCTOR & HOSPITAL

LIST VIEW MAP VIEW



DOCTOR DOCTOR & HOSPITAL

DOCTOR

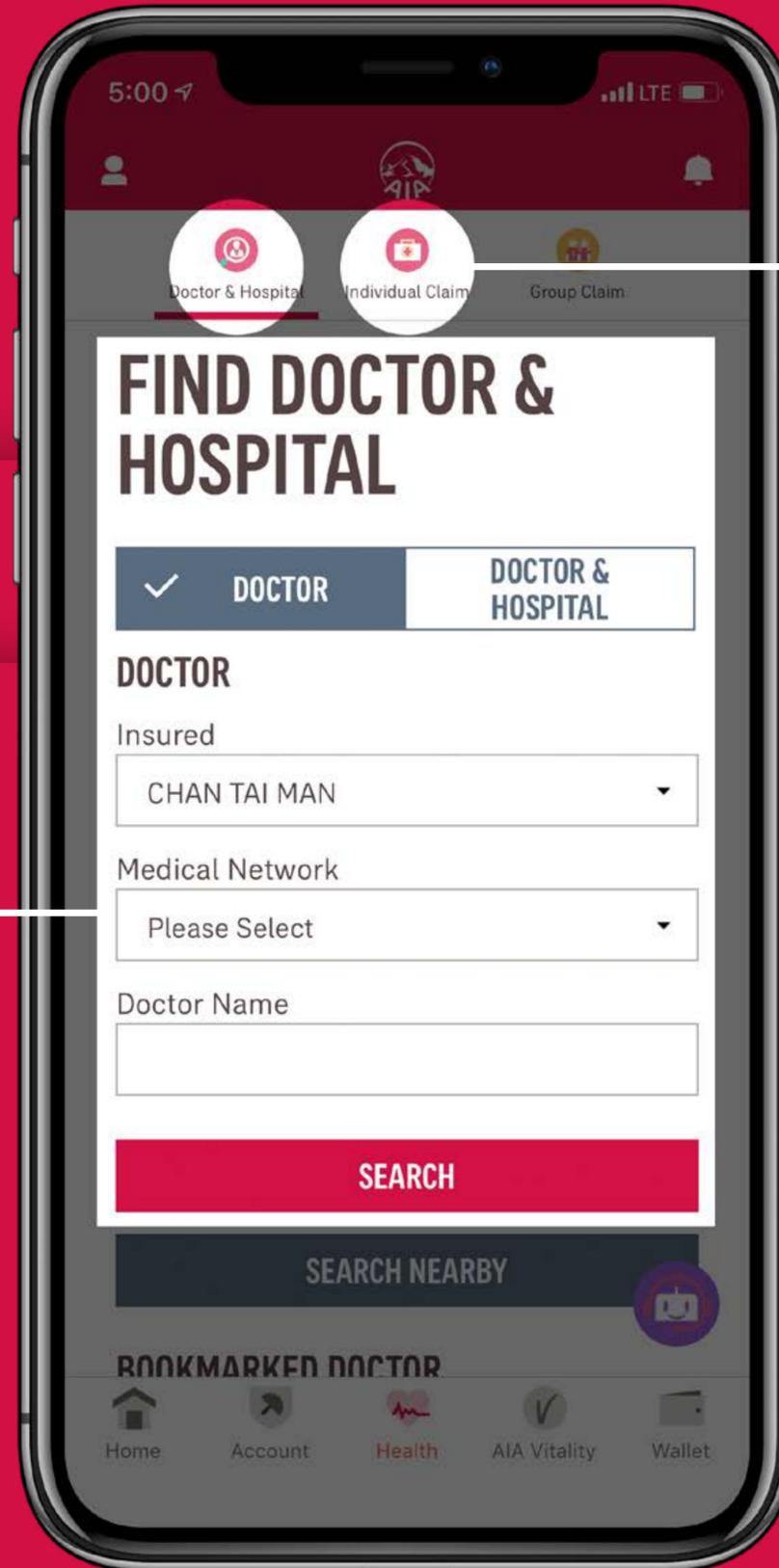
Insured
CHAN TAI MAN

Medical Network
Please Select

Doctor Name

SEARCH

SEARCH NEARBY



MEDICAL INSURANCE

1 2 3 4

Tell us a bit about your claim

I want to make a claim for **CHAN TAI MAN**. I wish my financial planner **FINANCIAL PLANNER A** to follow my claim. Is the claim caused by accident? **No**

Remarks: You can choose a financial planner

ECLAIM

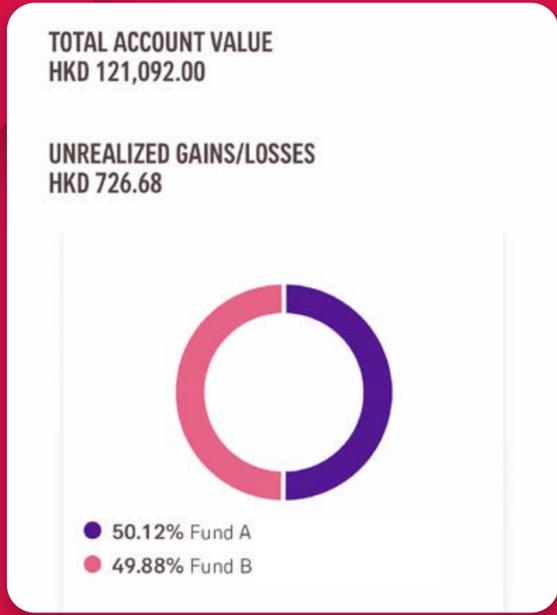
Submit your claim with your phone after getting medical attention, for individual medical insurance or group medical insurance. You can also check your claim status and history anytime. Making claims has never been so convenient!



● MPF

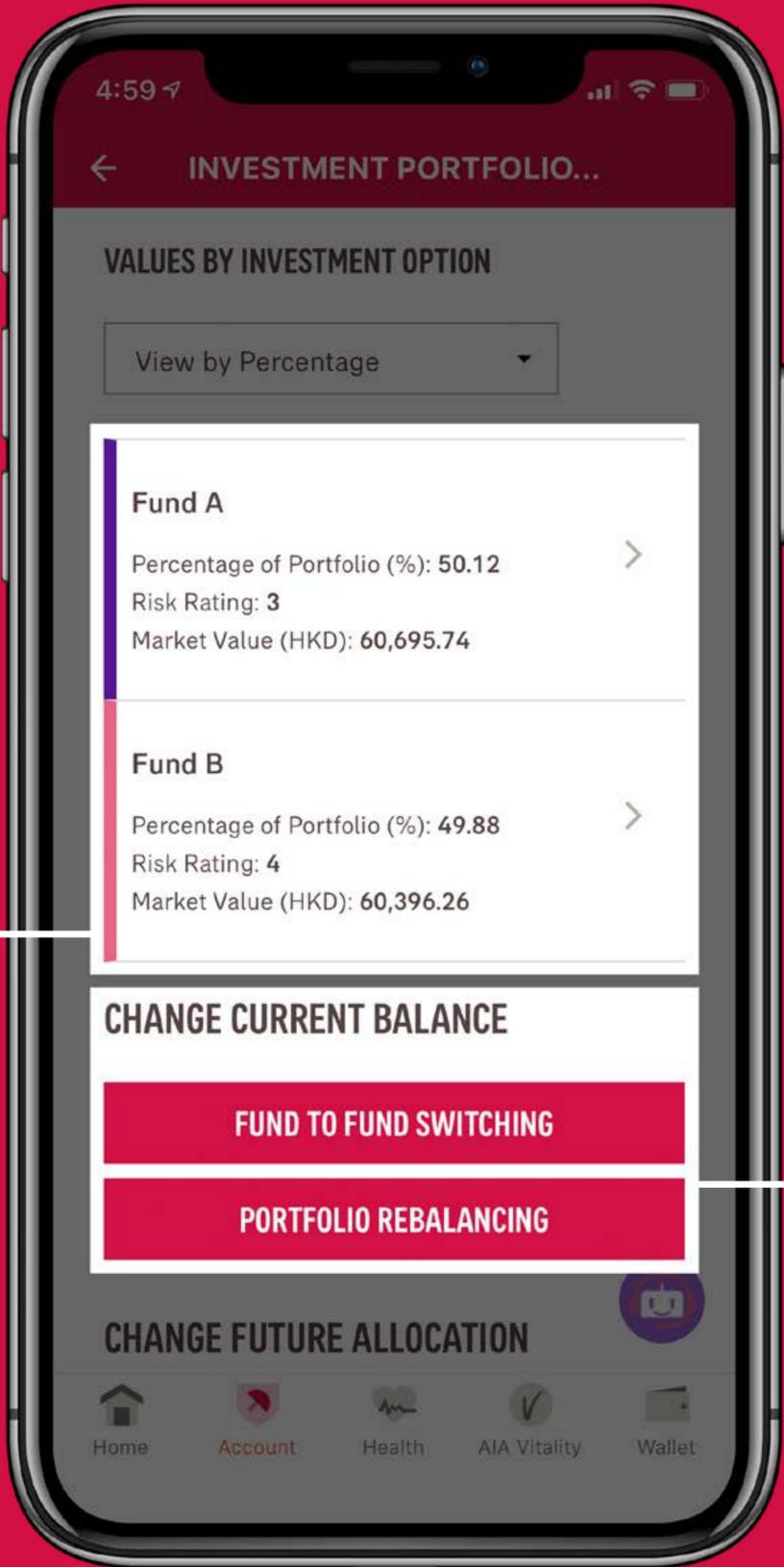
Predicting a turn in the financial market and considering to reallocate your MPF funds?

Check the performance of your MPF funds, and should you need to switch between options or funds, you can do it on AIA Connect instantly not only for your current balance, but also for your future contribution. The same thing can be done for your investment linked policies as well.



ACCOUNT SUMMARY

View your MPF account, including your balance and investment allocation all at one glance!



MPF

CHANGE CURRENT BALANCE

FUND TO FUND SWITCHING

PORTFOLIO REBALANCING

CHANGE FUTURE ALLOCATION

FUTURE ALLOCATION

CHANGE BOTH CURRENT BALANCE AND FUTURE ALLOCATION

CHANGE BOTH ALLOCATION

FUND A

Percentage of the Portfolio: 50.12%

Risk Rating: 3

◀ 15 % ▶

= HKD 9,104.36

SWITCHING FUNDS

Switch between funds for your current balance and future contribution at your fingertips.



● AIA VITALITY

Wonder how to earn more AIA Vitality Points and what to do with them?

Get engaged by tracking your monthly challenge progress with “My Challenges”. Also keep yourself updated with the latest redemption offers with AIA Connect.

Monthly Challenge

1 MONTH STAY ACTIVE

Expiring in 10 days Start from 1st of month

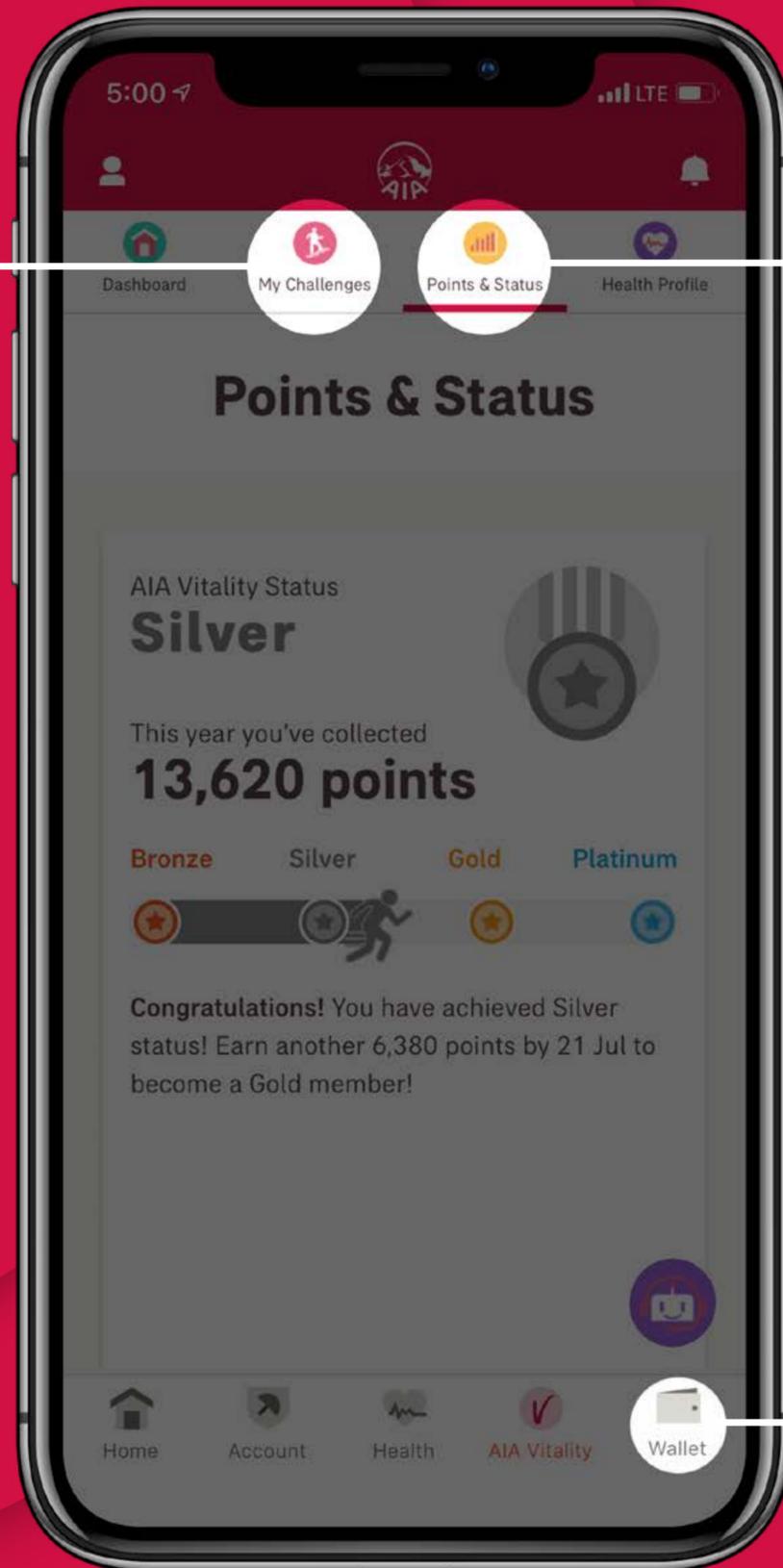
Earn 500 exercise points more for 2nd reward

750
Achieved
1st reward

250
750 points
2nd reward

MY CHALLENGES

Keep track of your monthly challenges to maximise your rewards.



AIA VITALITY

2018-12

12,500+ steps 100 points
Stay Active

Completed on 2018-12-12

Mountain Biking (50km to 74km) 900 points
Stay Active

Completed on 2018-12-03

POINTS STATEMENT

Check your AIA Vitality point balance.

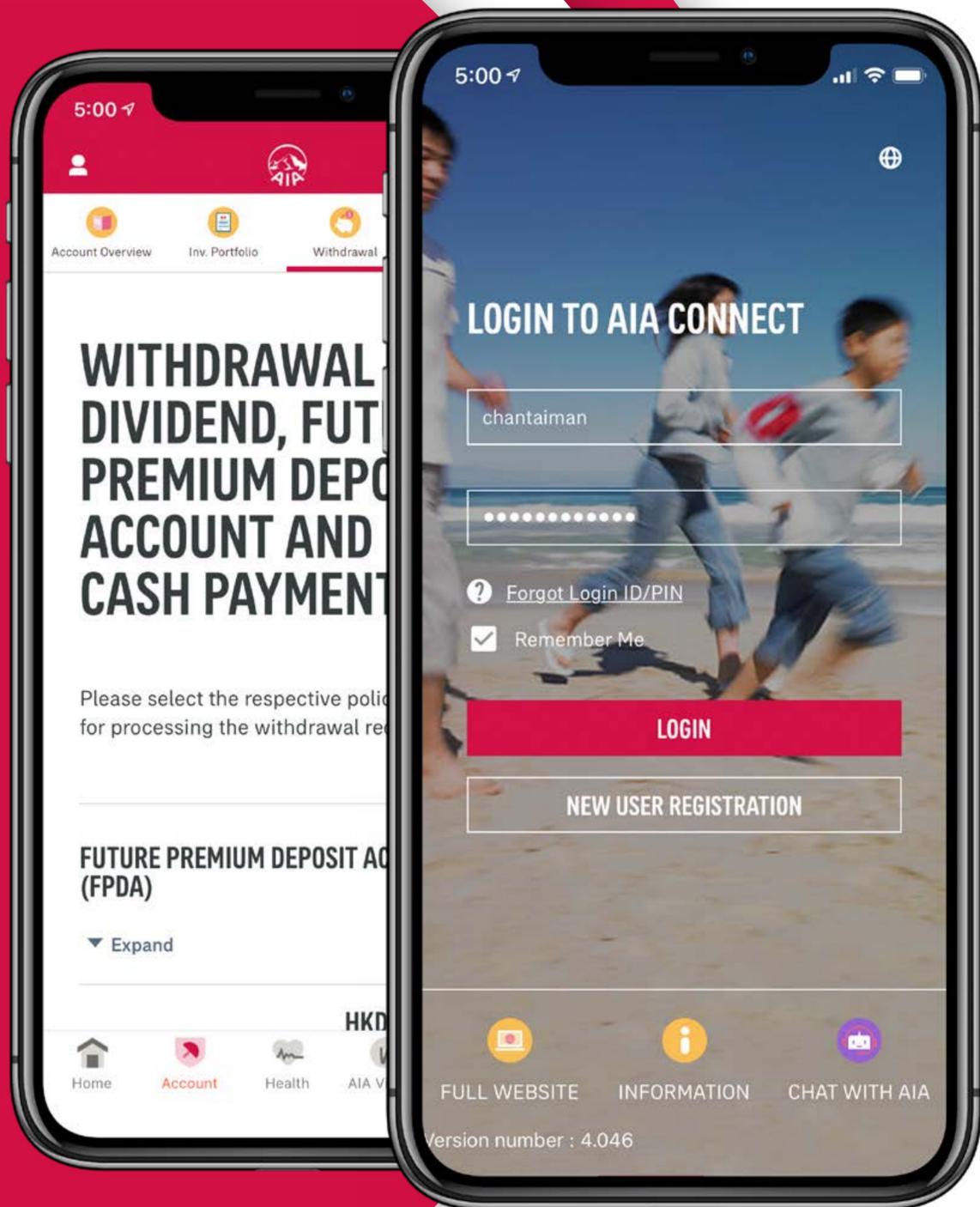
My Rewards (1)

CINEMAS **Movie credit** x 1

Expiring 31 Mar 2019

AIA VITALITY* REWARDS

Redeem your rewards, such as movie coupons. Give yourself a treat!



AIA Connect

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