

Member Hotline

成員熱線：
(852) 2200 6288

Select Language

選擇語言：

1. Cantonese 廣東話
2. English 英文
3. Mandarin 普通話

Constituent Fund Code 成分基金編號：

- 25 - Greater China Equity Fund 大中華股票基金
- 26 - Asian Equity Fund 亞洲股票基金
- 28 - European Equity Fund 歐洲股票基金
- 30 - North American Equity Fund 北美股票基金
- 31 - Growth Portfolio 增長組合
- 32 - Balanced Portfolio 均衡組合
- 33 - Capital Stable Portfolio 穩定資本組合
- 34 - Guaranteed Portfolio 保證組合
- 35 - MPF Conservative Fund 強積金保守基金
- 39 - Green Fund 綠色退休基金

- 40 - Global Bond Fund 環球債券基金
- 41 - World Fund 全球基金
- 42 - Manager's Choice Fund 基金經理精選退休基金
- 43 - Fidelity Capital Stable Fund 富達穩定資本基金
- 44 - Fidelity Stable Growth Fund 富達穩定增長基金
- 45 - Fidelity Growth Fund 富達增長基金
- 46 - Asian Bond Fund 亞洲債券基金
- 47 - American Fund 美洲基金
- 48 - Eurasia Fund 亞歐基金
- 49 - Hong Kong and China Fund 中港基金

- 50 - MPF Default Investment Strategy 強積金預設投資策略
- 53 - Core Accumulation Fund 核心累積基金
- 54 - Age 65 Plus Fund 65歲後基金
- 55 - China HK Dynamic Asset Allocation Fund 中港動態資產配置基金

Common Command 一般指令：

- Press 7 - Access Previous Menu 返回前目錄，按7字
- Press 8 - Access Main Menu 返回主目錄，按8字
- Press 9 - Speak to Customer Service Representative 與我們的客戶服務員聯絡，按9字
- Press # - Fast key 快速鍵，按#

1 For General Information
一般資料

2 For Scheme Information
有關計劃查詢

3 To Change Password
更改密碼

4 To Obtain Administrative Forms by Fax
透過傳真索取常用表格

5 To End the Call
結束查詢

Please Enter the First 9 Digits of Your Member Account Number
請輸入你的成員賬戶號碼的頭九個數字

Please Enter Your 6 Digits Personal Identification Number*
請輸入你的六位數字私人密碼*

Plan Number Prompt (Multi-Plans Participant only)
選擇成員計劃

1 To Listen to Information
收聽資料

2 To Obtain Information by Fax
透過傳真索取資料

3 To Speak to our Customer Service Representative
與我們的客戶服務員聯絡

1 For Account Information
查詢戶口資料

2 For Account Transaction-Related Services
與戶口交易有關的服務

3 Access to other Plan (Multi-Plans Participant only)
查詢同一成員計劃內之其他成員計劃

4 To Obtain Information by Fax
透過傳真索取資料

5 For Fund Information
基金資料

6 To Speak to our Customer Service Representative
與我們的客戶服務員聯絡

1 For Inquiry of Mandatory Provident Fund Schemes Ordinance also known as MPF Ordinance
查詢強制性公積金計劃條例 (簡稱強積金條例)

2 To Speak to our Customer Service Representative
與我們的客戶服務員聯絡

1 For Balance Inquiry
查詢戶口結餘

2 For Contribution Inquiry
查詢供款資料

1 To Listen to the Investment Allocation of your Current Balance and Future Investment
收聽現有結餘及未來投資的投資分配

2 To Change your Current Balance Investment Allocation
更改現有結餘投資選擇分配比例

3 To Change your Future Investment Allocation
更改未來供款投資選擇分配比例

4 To Change your Current Balance and Future Investment Allocation
更改現有結餘及未來供款投資選擇分配比例

5 Fund Switching Enquiry
查詢基金轉換

6 Fund Switching Cancellation
取消基金轉換

1 For Price for Funds in Plan
查詢計劃內之基金單位價格

2 For Price for Specific Fund
查詢個別基金單位價格

1 For Scope of Coverage and Exemptions Inquiry
查詢強積金條例受保障人士及獲豁免人士的資料

2 For MPF Statutory Contributions Inquiry
查詢有關強積金法定供款額的資料

3 For Vesting, Preservation and Portability of Accrued Benefits Inquiry
查詢強積金累算權益的歸屬、保存、與可調動性的資料

1 For Balance by Fund
查詢基金結餘

2 For Balance by Source
查詢僱主及僱員戶口結餘

1 For Contribution Amount Inquiry
查詢供款金額

2 For Investment Allocation Inquiry
查詢供款投資分布

1 To Listen to Fund Code
收聽成分基金編號

2 To Switch your Investment Option
更改現有成分基金投資分配

3 To Listen to the De-risking arrangement of MPF Default Investment Strategy
收聽強積金預設投資策略 - 降低風險安排

1 To Listen to Fund Code
收聽成分基金編號

2 To Key in the Fund Code for Listening Fund Unit Price
輸入成分基金編號以收聽個別基金單位價格

6 To Obtain Information by Fax
透過傳真索取資料

7 To Return to the Previous Menu
返回前目錄

8 To Return to the Main Menu
返回主目錄

9 To Speak to our Customer Service Representative
與我們的客戶服務員聯絡

5 To End the Call
結束查詢

Please Key in the Selected 2 Digits Fund Code
請輸入兩位數字的成分基金編號

Please Key in the Percentage in Multiple of 5, and then Press #
請以五的倍數輸入該投資組合的投資分配百分比，然後按#字

1 To Continue Switching your Investment Option
繼續更改現有成分基金投資分配

2 To End Switching
結束更改程序

1 To Confirm Switching
確定更改資料

2 To Re-enter Investment Option only if you Want to Change your Current Switching
要更正剛才輸入資料，請重新輸入成分基金投資分配

3 To Cancel
取消

1 To Maintain the Previous Fund Switching
保留閣下今日工作內最近一次投資組合調配

2 To Confirm the New Fund Switching
確定閣下今次之投資組合調配



*Please call our Member Hotline at (852) 2200 6288 to apply for your initial Personal Identification Number. 請致電我們的成員熱線 (852) 2200 6288 申請閣下首次之私人密碼。